



IT3800/3900

*Handheld Linear Imager*



**User's Guide**

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## *Statement of Agency Compliance*

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## *FCC Class B Compliance Statement*

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

Caution: Any changes or modifications made to this device that are not expressly approved by Hand Held Products, Inc. may void the user's authority to operate the equipment.

**Note:** To maintain compliance with FCC Rules and Regulations, cables connected to this device must be shielded cables, in which the cable shield wire(s) have been grounded (tied) to the connector shell.

## *Canadian Notice*

This equipment does not exceed the Class B limits for radio noise emissions as described in the Radio Interference Regulations of the Canadian Department of Communications.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe B prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada.

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The CE mark on the product indicates that the system has been tested to and conforms with the provisions noted within the 89/336/EEC Electromagnetic Compatibility Directive and the 73/23/EEC Low Voltage Directive.

For further information please contact:

Hand Held Products, Inc.  
Nijverheidsweg 9  
5627 BT Eindhoven  
The Netherlands

Hand Held Products shall not be liable for use of our product with equipment (i.e., power supplies, personal computers, etc.) that is not CE marked and does not comply with the Low Voltage Directive.

### ***UL and cUL Statement***

UL listed UL1950 and CSA 22.2 No.950. cUL listed UL1950 and CSA 22.2 No 950.

### ***LED Safety Statement***

This device has been tested in accordance with EN60825-1 LED safety, and has been certified to be under the limits of a Class 1 LED device.

### ***TÜV Statement***

TÜV or GS marked to EN60950 and EN60825-1.

### ***C-TIC Statement***

Conforms to AS/NZS 3548. C-Tick number: N10410.

### ***Patents***

Please refer to the IT3800/3900 packaging for patent information.

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## Getting Started

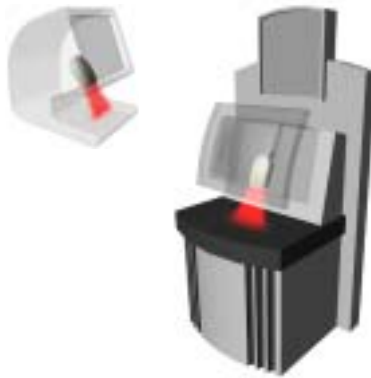
The IT3800 is a high performance linear imaging scanner from Hand Held Products. The IT3800 marks a new performance level for handheld scanners. Linear imaging technology is defined by a bright and sharply focused aiming line, high resolution imaging, and fast reading speed. The IT3800 is comfortable to hold, easy to use, rugged, and excellent for all general scanning applications.

The IT3900 is a fixed mount bar code scanner designed for retail kiosks, manufacturing WIP tracking, document processing, or other OEM applications. It is a complete decoded output scanner that is easy to integrate. It communicates with PCs or host terminals via keyboard wedge or a serial RS-232 interface. The IT3900 can be used internally or externally. The housing provides protection from dust, dirt, and electrostatic discharge.

### *Typical Applications for the IT3900*

The IT3900 is an ideal scanner for retail kiosks. The bright aiming line and large working range make scanning easy for untrained users.

The IT3900 mounted in a stand makes an efficient bar code document reader; it takes up a minimum of counter space and reads and transmits data quickly.



### *About This Manual*

This User's Guide provides installation and programming instructions for the IT3800/3900. Product specifications, dimensions, warranty, and customer support information are also included.

Hand Held Products bar code scanners are factory programmed for the most common terminal and communications settings. If you need to change these settings, programming is accomplished by scanning the bar codes in this guide.

An asterisk (\*) next to an option indicates the default setting.

---

## *Unpacking the Scanner*

Open the carton. The shipping carton or container should contain:

**An IT3800:**

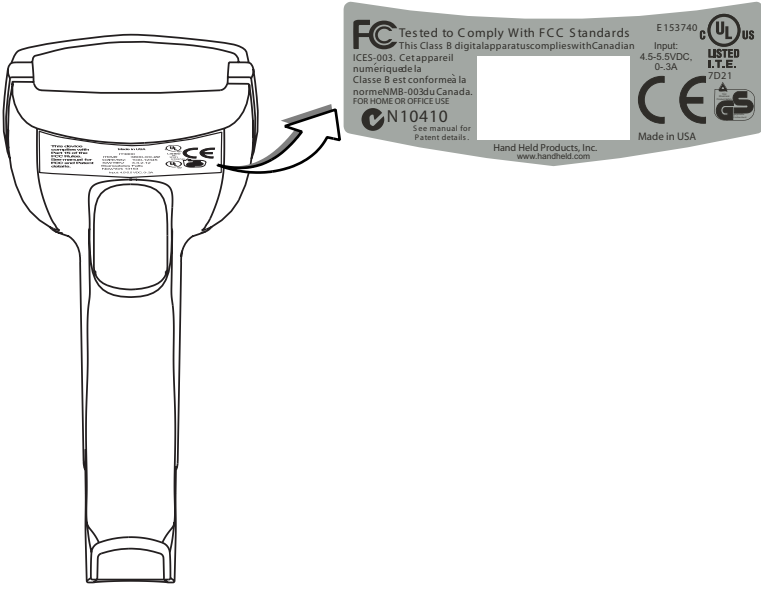


**or an IT3900:**



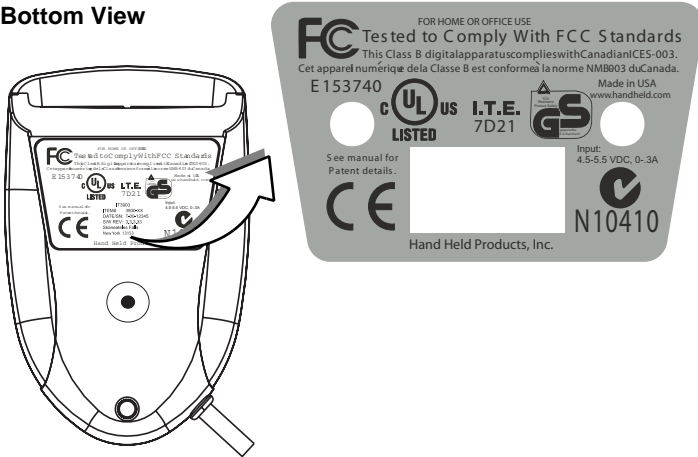
- Check to make sure everything you ordered is present.
- Save the shipping container for later storage or shipping.
- Check for damage during shipment. Report damage immediately to the carrier who delivered the carton.

## IT3800 Scanner Identification



## IT3900 Scanner Identification

IT3900 Scanner  
Bottom View

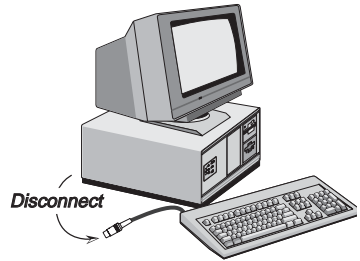


---

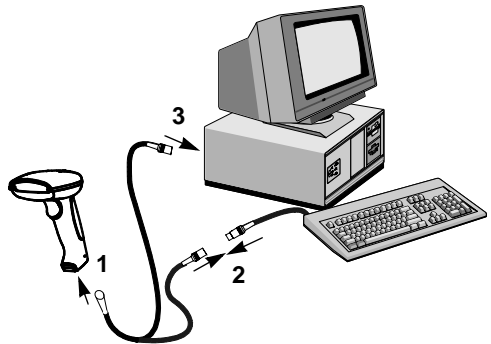
## ***Connecting the Scanner When Powered by Host (Keyboard Wedge)***

A scanner can be connected between the keyboard and PC as a “keyboard wedge,” plugged into the serial port, or connected to a portable data terminal in wand emulation or non decoded output mode. The following is an example of a keyboard wedge connection:

1. Turn off power to the terminal/computer.
2. Disconnect the keyboard cable from the back of the terminal/computer.



3. Connect the appropriate interface cable to the scanner and to the terminal/computer.

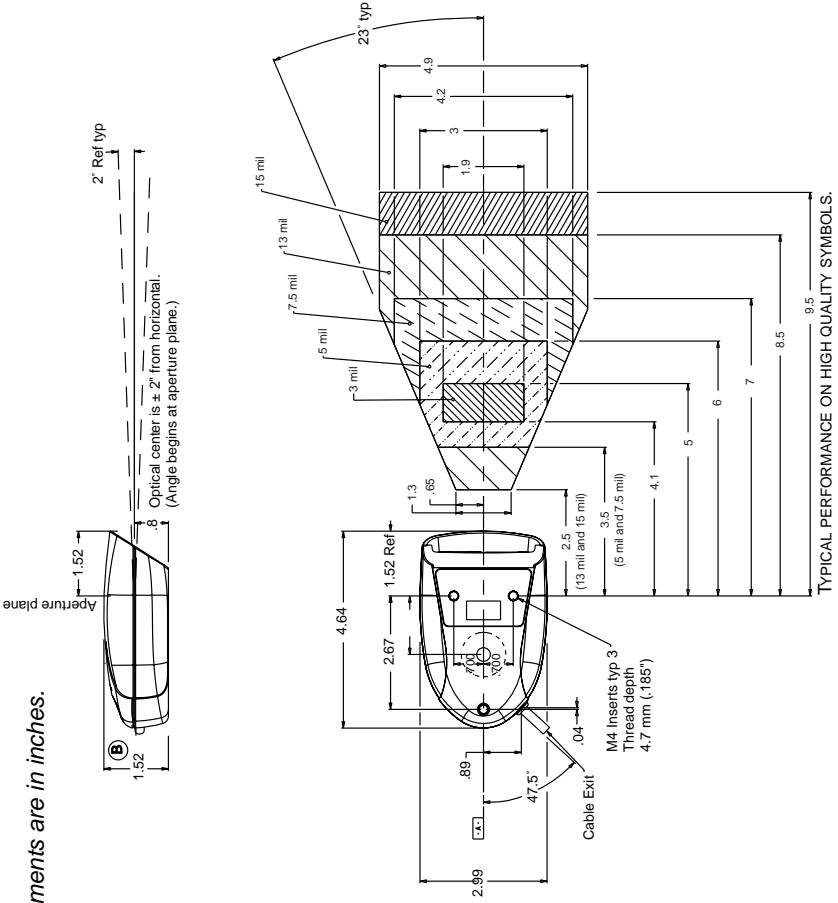


4. Turn the terminal/computer power back on. The scanner will beep twice.
5. Verify the scanner operation by scanning a bar code from the back cover of this manual. The scanner will beep once.



# Mounting Information for the IT3900

Note: Measurements are in inches.

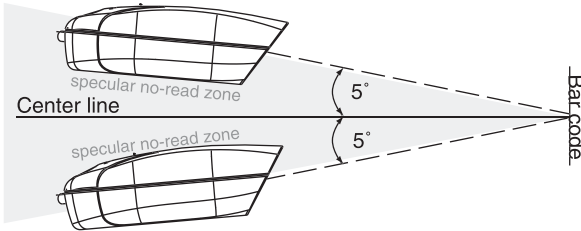


---

## Mounting Information, continued

### Specular Zone

The IT3900 must be mounted at a 5 degree, or greater, angle to the bar code in order to scan properly:



The scanner is now connected and ready to communicate with your terminal/PC. You must program the scanner for your interface before bar code data can be transmitted to your terminal/PC. If you are using the scanner as a keyboard wedge, turn to [page 2-1](#). If the scanner is connected via a serial port, turn to [page 2-8](#). If this is a wand emulation application, turn to [page 2-15](#), and for a non decoded output connection, turn to [page 6-2](#).

### Plug and Play

Plug and Play bar codes provide instant scanner set up for commonly used interfaces.

*Note:* After you scan one of the codes, power cycle the host terminal to have the interface in effect.

The most common interface is Keyboard Wedge. The following Keyboard Wedge bar code also programs a carriage return (CR) suffix.



Keyboard Wedge Interface for IBM PC AT and Compatibles

---

The following Plug and Play bar code for **IBM XT and Compatibles** also programs a carriage return (CR) suffix.



IBM XT and Compatibles

The following Plug and Play bar code for **IBM PS-2 and Compatibles** also programs a carriage return (CR) suffix.



IBM PS-2 and Compatibles

Use **Non Decoded Output Laser Emulation** when connecting to a secondary terminal with integral decoding. This also sets the transmission rate to 36 scans per second and the polarity to white high.



Non Decoded Output  
Laser Emulation

For most laptops, scanning the **Laptop Direct Connect** bar code allows operation of the integral keyboard. The following Laptop Direct Connect bar code also programs a carriage return (CR) suffix.



Laptop Direct Connect

The RS-232 Interface bar code is used when connecting to the serial port of a PC or terminal. The following RS-232 Interface bar code adds a suffix of a CR and LF, and also programs the parameters:

<b><u>Option</u></b>	<b><u>Setting</u></b>
Baud Rate	9600 bps
Parity	Even

---

### Option

### Setting

Data Format      7 data bits, parity bit, 1 stop bit (8 bit data)



RS-232 Interface

In Wand Emulation mode, the scanner decodes the bar code then sends data in the same format as a wand scanner. The **Same Code** format transmits UPC, EAN, Code 128 and Interleaved 2 of 5 bar codes without any changes, but converts all other symbologies to Code 39.



Wand Emulation Same Code

The following Wand Emulation bar code sets the interface to Wand Emulation mode and translates bar code data as Code 39 symbology. It also programs the Transmission Rate to 25 inches per second, and Output Polarity to black high.



Wand Emulation (Code 39 Format)

*Note: For the 3800PDF model: When the 3800PDF interface is set to wand emulation, all PDF417 bar code data is transmitted as Code 128. Data from other symbologies follow the rules described above.*

## ***IBM 4683 Ports 5B, 9B, and 17 Interface***

*Note: The following Retail "Plug and Play" codes are for use with the 3800LR-11 and 3800LR-15 models only.*

Scan one of the following "Plug and Play" codes to program the IT3800 for IBM 4683 Port 5B, 9B, or 17.

---

*Note: After scanning one of these codes, you must re-boot the cash register.*



IBM 4683 Port 5B Interface  
**(Default for -11 Models)**



IBM 4683 Port 9B HHBCR-1 Interface



IBM 4683 Port 9B HHBCR-2 Interface



IBM 4683 Port 17 Interface

Each bar code above also programs the following suffixes for each symbology:

<b><u>Symbology</u></b>	<b><u>Suffix</u></b>
EAN 8	0C
EAN 13	16
UPC A	0D
UPC E	0A
Code 39	00 0A 0B
Interleaved 2 of 5	00 0D 0B
Code 128	00 18 0B

## ***USB Interface***

*Note: The following USB “Plug and Play” codes (IBM SurePOS handheld and tabletop scanners) are for use with the 3800LX-15 model only.*

Scan one of the following “Plug and Play” codes to program the IT3800 for IBM SurePos (USB Handheld scanner) or IBM SurePos (USB Tabletop scanner).

---

*Note: After scanning one of these codes, you must re-boot the cash register.*



IBM SurePos (USB Handheld Scanner) Interface



IBM SurePos (USB Tabletop Scanner) Interface

Each bar code above also programs the following suffixes for each symbology:

<b><u>Symbology</u></b>	<b><u>Suffix</u></b>
EAN 8	0C
EAN 13	16
UPC A	0D
UPC E	0A
Code 39	00 0A 0B
Interleaved 2 of 5	00 0D 0B
Code 128	00 18 0B

Scan one of the following codes to program the IT3800 for USB PC Keyboard or USB Macintosh Keyboard. Default = USB Keyboard (PC).



\* USB Keyboard (PC)



USB Keyboard (Mac)

Scan the following code to program the IT3800 for USB HID bar code scanners.



USB HID Bar Code Scanner

---

## ***USB Converter***

*Note: The USB converter is for use with the 3800-11 and 3800/3900-12 models only.*

The IT3800-11, -12 and IT3900-12 models use a USB converter to simulate a USB keyboard. Data flows into applications as if entered from the keyboard. The USB converter is compatible with Apple iMac Series and Windows®98 and later PCs. Use cable set 42206062-01 to make the USB port connection.

## ***OCIA Interface***

*Note: The OCIA interfaces are only available on the 3800LR-11 model.*

Scan one of the following “Plug and Play” codes to program the IT3800 for Generic OCIA, NCR OCIA Short Format (8 bit), NCR OCIA Long Format (9 bit), and Nixdorf OCIA.

*Note: After scanning one of these codes, you must re-boot the cash register.*



Generic OCIA Interface

The Generic OCIA bar code also programs the following prefixes for each symbology:

<b><u>Symbology</u></b>	<b><u>Prefix</u></b>
EAN 8	06 06
EAN 13	06
UPC A	01
UPC E	05

---

## *NCR OCIA Short Format (8 Bit) Interface*



NCR OCIA Short Format (8 Bit) Interface

The NCR OCIA Short Format (8 Bit) bar code also programs the following prefixes for each symbology:

<u>Symbology</u>	<u>Prefix</u>
EAN 8	0F 0F
EAN 13	0F
UPC A	0A
UPC E	0E

## *NCR OCIA Long Format (9 Bit) Interface*



NCR OCIA Long Format (9 Bit) Interface

The NCR OCIA Long Format (9 Bit) bar code also programs the following prefixes for each symbology:

<u>Symbology</u>	<u>Prefix</u>
EAN 8	46 46
EAN 13	46
UPC A	41
UPC E	45
Code 39	42 31
Interleaved 2 of 5	42 32
Code 128	42 33



---

## *Nixdorf OCIA Interface*



Nixdorf OCIA Interface

The Nixdorf OCIA bar code also programs the following prefixes for each symbology:

<b><u>Symbology</u></b>	<b><u>Prefix</u></b>
EAN/UPC with Addenda	44 4B
Code 39	44 49
Interleaved 2 of 5	44 48
2 of 5	44 47
Code 128	44 4A

## *Serial Wedge*

The IT3800/3900 uses true and TTL signal levels to wedge into an RS-232 serial network. Use IT3800/3900 serial wedge cables only to prevent damage to the scanner. Refer to the serial interface programming (pages 2-8 to 2-12) to set the baud rate and communications protocol.

To set up the serial wedge terminal ID, find the terminal ID in the Supported Terminal Chart and follow the instructions on [page 2-2](#). Set the port to which you want the scanned data to transmit. Port 1 corresponds to P1 on the output cable and Port 2 corresponds to P2 on the output cable. Choosing Both sends scanned data to P1 and P2. *Default = P1.*



\* P1



P2



Both P1 and P2



### *Keyboard Wedge Connection*

IT3800/3900 scanners are factory programmed for a keyboard wedge interface to an IBM PC AT with a USA keyboard. If this is your interface and you do not need to modify the settings, skip to [Chapter 3 - Output](#).

If you programmed the scanner for a different terminal interface and/or you want to change to an IBM PC AT and Compatibles Keyboard Wedge interface, scan the bar code below.



IBM PC AT and Compatibles  
with CR suffix

---

## *Terminal ID*

If your interface is not a standard PC AT, refer to "Supported Terminals" on page 2-3 through [page 2-4](#), and locate the Terminal ID number for your PC. Scan the **Terminal ID** bar code below, then scan the numeric bar code(s) on the inside back cover of this manual to program the scanner for your terminal ID. Scan **Save** to save your selection.

For example, an IBM AT terminal has a Terminal ID of 003. You would scan the **Terminal ID** bar code, then **0, 0, 3** from the inside back cover, then **Save**. If you make an error while scanning the digits (before scanning Save), scan the **Discard** code on the back cover, scan the **Terminal ID** bar code, scan the digits, and the **Save** code again.



Terminal ID



Save

*Note: After scanning one of these codes, you must power cycle your computer.*

## Supported Terminals

<b>Terminal</b>	<b>Model(s)</b>	<b>Terminal ID</b>
Apple Mac	Mac Classic, SE SE30, II (All)	049 **
Apple Mac Powerbook	5300 Series (Portable PC)	049 **
DEC	VT510, 520, 525 (PC style)	005
DEC	VT510, 520, 525 (DEC style LK411)	104
Esprit	200, 400	005
Heath Zenith	PC, AT	090
HP	Vectra	003
HP	Vectra ES	023
IBM	XT	001
IBM	PS/2 25, 30, 77DX2	002
IBM	AT, PS/2 30–286, 50, 55SX, 60, 70, 70–061, 70–121, 80	003 *
IBM 102 key	3151, 3161, 3162, 3163, 3191, 3192, 3194, 3196, 3197, 3471, 3472, 3476, 3477	006
IBM 122 key	3191, 3192, 3471, 3472	007
IBM 122 key	3196, 3197, 3476, 3477, 3486, 3482, 3488	008
IBM 122 key	3180	024
IBM 122 key	3180 data entry keyboard	114
IBM DOS/V 106 key	PC & Workstation	102
IBM SurePOS	USB Handheld Scanner	128****
IBM SurePOS	USB Tabletop Scanner	129****
IBM Thinkpad	360 CSE, 340, 750	097
IBM Thinkpad		106
IBM Thinkpad	365, 755CV	003
I/O 122 key	2676D, 2677C, 2677D	008
ITT	9271	007
Lee Data	IIS	007
NEC	98XX Series	103
Olivetti	M19, M200	001
Olivetti	M240, M250, M290, M380, P500	003
RS-232 True		000***
RS-232 TTL		000
Serial Wedge		050
Silicon Graphics	Indy, Indigoll	005

## Supported Terminals (Continued)

<u>Terminal</u>	<u>Model(s)</u>	<u>Terminal ID</u>
Telex 88 key	078, 078A, 79, 80, 191, 196, 1191,1192, 1471, 1472, 1476, 1477, 1483	025
Telex 88 key	Data Entry Keyboard	112
Telex 102 key	078, 078A, 79, 80, 191, 196, 1191,1192, 1471, 1472, 1476, 1477, 1483	045
Telex 122 key	078, 078A, 79, 80, 191, 196, 1191,1192, 1471, 1472, 1476, 1477, 1482, 1483	046
USB converter		124
USB PC Keyboard		124
USB Mac Keyboard		125
Wand Emulation		061

\* Default for -12 model

\*\* Applies to -12 models only

\*\*\* Default for -13 model (applies to -13 models only)

\*\*\*\* Applies to 3800LX-15 model only. Because special suffixes are required by the IBM SurePOS terminal, it is best to use the Plug and Play bar codes on [page 1-8](#) to program these interfaces, rather than scanning the terminal ID listed in this table.

See [page 1-9](#) for -11 model default.

---

## Keyboard Country

Scan the **Program Keyboard Country** bar code below, then scan the numeric bar code(s) from the inside back cover, then the **Save** bar code to program the keyboard for your country. As a general rule, the following characters are not supported by the scanner for countries other than the United States:

@ | \$ # { } [ ] = / ' \ < > ~



Program Keyboard Country

Country Code	Scan	Country Code	Scan
Belgium	1	Italy	5
Denmark	8	Norway	9
Finland	2	Spain	10
France	3	Switzerland	6
Germany/Austria	4	USA (Default)	0
Great Britain	7		



Save

## Keyboard Style

This programs keyboard styles, such as Caps Lock and Shift Lock. *Default = Regular.*

**Regular** is used when you normally have the Caps Lock key off.



\* Regular

**Caps Lock** is used when you normally have the Caps Lock key on.



Caps Lock

---

**Shift Lock** is used when you normally have the Shift Lock key on (not common to U.S. keyboards).



Shift Lock

**Automatic Caps Lock** is used if you change the Caps Lock key on and off. The software tracks and reflects if you have Caps Lock on or off (AT and PS/2 only). This selection can only be used with systems that have an LED which notes the Caps Lock status.



Automatic Caps Lock

**Emulate External Keyboard** should be scanned if you do not have an external keyboard (IBM AT or equivalent). To connect the scanner to a laptop, it may be necessary to use the Automatic Direct Connect selection on [page 2-7](#) in conjunction with the bar code below.



Emulate External Keyboard

*Note: After scanning the Emulate External Keyboard bar code, you must power cycle your computer.*

## Keyboard Modifiers

This modifies special keyboard features, such as CTRL+ ASCII codes and Turbo Mode.

**Control + ASCII Mode On:** The scanner sends key combinations for ASCII control characters for values 00-1F. Refer to [page 10-1](#) for CTRL+ ASCII Values. *Default = Off*



Control + ASCII Mode On



\* Control + ASCII Mode Off



---

**Turbo Mode:** The scanner sends characters to an IBM AT terminal faster. (For use with IBM AT only.) If the terminal drops characters, do not use Turbo Mode. *Default = Off*



Turbo Mode On



\* Turbo Mode Off

**Numeric Keypad Mode:** Sends numeric characters as if entered from a numeric keypad. *Default = Off*



Numeric Keypad Mode On



\* Numeric Keypad Mode Off

**Automatic Direct Connect:** Use this selection if you are using a laptop whose keyboard is disabled when you plug in the scanner. This selection can also be used if you have an IBM AT style terminal and the system is dropping characters. *Default = Off*



Automatic Direct  
Connect Mode On



\* Automatic Direct Connect  
Mode Off

---

## Serial Port Connection

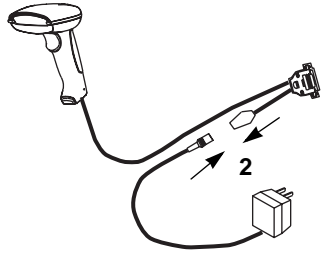
All communication parameters between the scanner and terminal must match for correct data transfer through the serial port using RS-232 protocol. Scanning the RS-232 interface bar code, programs the scanner for an RS-232 interface at 9600 baud, even parity, 7 data bits, 1 stop bit (8 bit data), and adds a suffix of a CR LF.



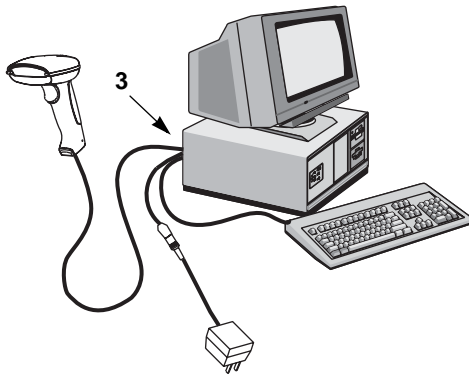
RS-232 Interface

1. Turn off power to the terminal/computer.
2. Connect the appropriate interface cable to the scanner.

*Note: For the scanner to work properly, you must have the correct cable for your type of terminal/computer.*



3. Plug the serial connector into the serial port on the back of your computer/terminal, as shown below. Tighten the two screws to secure the connector to the port.



4. Plug the power pack into a power source.
5. Once the scanner has been fully connected, power up the terminal/computer.

---

## ***Baud Rate***

Baud Rate sends the data from the scanner to the terminal at the specified rate. The host terminal must be set for the same baud rate as the scanner.

*Default = 9600.*



300



600



1200



2400



4800



\* 9600



19200



38400

---

## RS-232 Word Length: Data Bits, Stop Bits, and Parity

**Data Bits** sets the word length at 7 or 8 bits of data per character. If an application requires only ASCII Hex characters 0 through 7F decimal (text, digits, and punctuation), select 7 data bits. For applications which require use of the full ASCII set, select 8 data bits per character. *Default = 7.*

**Stop Bits** sets the stop bits at 1 or 2. *Default = 1.*

**Parity** provides a means of checking character bit patterns for validity. *Default = Even.*



\* 7 Data, 1 Stop, Parity Even



7 Data, 1 Stop, Parity None



7 Data, 1 Stop, Parity Odd



7 Data, 1 Stop, Parity Mark



7 Data, 1 Stop, Parity Space



7 Data, 2 Stop, Parity Even



7 Data, 2 Stop, Parity None



7 Data, 2 Stop, Parity Odd



7 Data, 2 Stop, Parity Mark

---

***RS-232 Word Length: Data Bits, Stop Bits, and Parity***  
***(continued)***



8 Data, 1 Stop, Parity Even



8 Data, 1 Stop, Parity Odd



8 Data, 1 Stop, Parity Space



7 Data, 2 Stop, Parity Space



8 Data, 1 Stop, Parity None



8 Data, 1 Stop, Parity Mark

---

## RS-232 Handshaking

RS-232 handshaking is a set of rules concerning the exchange of data between serially communicating devices. *Default = RTS/CTS, XON/XOFF and ACK/NAK Off*



RTS/CTS On



\* RTS/CTS Off



XON/XOFF On



\* XON/XOFF Off



ACK/NAK On



\* ACK/NAK Off

## Wand Emulation Connection

In Wand Emulation mode, the scanner decodes the bar code then sends data in the same format as a wand scanner. The Code 39 Format converts all symbologies to Code 39. The Same Code Format transmits UPC, EAN, Code 128 and Interleaved 2 of 5 without any changes, but converts all other symbologies to Code 39. These codes set the transmission rate to 25 inches per second and the output polarity to black, high. *Default = Code 39 Format.*



\* Code 39 Format



Same Code Format

---

Note: For the 3800PDF model: When the 3800PDF interface is set to wand emulation, all PDF417 bar code data is transmitted as Code 128. Data from other symbologies follow the rules described above.

### ***Wand Emulation Transmission Rate***

The Transmission Rate is limited by the terminal's ability to receive data without dropping characters. *Default = 25 inches/second.*



10



\* 25



40



80



120



150



200

---

## ***Wand Emulation Polarity***

The Polarity can be sent as standard with black bars high, or reversed with white bars high. *Default = Black High.*



\* Black High



White High

## ***Wand Emulation Idle***

The idle describes the state of the scanner when no data is being transmitted. When in Wand Emulation mode, you must set the scanner's idle state to match the idle state for the device to which the scanner is connected. *Default = Idle High.*



\* Idle High



Idle Low



---

## PDF417 Wand Emulation

Note: The following Wand Emulation functions are for use with the 3800PDF-12 scanner only.

### Data Block Size

This transmits the PDF417 data in smaller blocks to prevent buffer overflow.  
Default = 60.



20



40



\* 60



80

### Delay Between Blocks

This sets the delay time between data blocks. Default = 50ms.



5ms



\* 50ms



150ms



500ms

---

## ***Overall Checksum***

When this option is turned on, a computed check character is added at the end of the entire message. The check character is the character which when Exclusive-OR'd with every preceding character of the message yields a result of 0x00 (00H). *Default = Off.*



### *Scan Rate*

Adjusting the scan rate changes the current draw when scanning. The slower the scan rate, the lower the current draw. (The standby current remains the same.) Scan speeds are 270 s/s, 135 s/s, and 67 s/s. A scan speed of 270 draws the highest power and has the best performance. A scan speed of 135 has a medium draw with medium performance. A scan speed of 67 draws the lowest power and has the lowest performance. *Default = 270 s/s.*



\* 270 s/s



135 s/s



67 s/s

### *Beeper Volume*

*Default = High.*



\* High



Medium



Low



Off

---

## Beeper Tone

Default = Normal.



\* Normal Beep



Short Beep

## Scan Voting

This sets the number of times the same bar code has to be read before it is transmitted to the terminal. **Normal** uses the default values listed for the symbologies in the Default Charts beginning on [page 12-5](#). **High** doubles the votes used below the threshold. *Default = Voting Normal.*



\* Voting Normal



Voting High

## Reduce Quiet Zone

Reducing the quiet zone requirements below AIM guidelines makes it possible to read off-spec bar codes. This feature is effective with all symbologies. *Default = Don't Reduce Quiet Zone.*



\* Don't Reduce Quiet Zone



Reduce Quiet Zone

---

## *Reread Delay*

This sets the time period before the scanner can read the *same* bar code a second time. Setting a reread delay protects against accidental rereads of the same bar code. Longer delays are effective in minimizing accidental rereads at POS (point of sale). Use shorter delays in applications where repetitive bar code scanning is required. *Default = Short.*

Reread Delay only works when in automatic trigger mode (see [page 3-4](#)).



\* Short



Medium



Long



Extra Long

---

## *Good Read Delay*

This sets the minimum amount of time before the scanner can read another bar code. *Default = No Delay.*



\* No Delay



Short Delay



Medium Delay



Long Delay

## *Trigger Mode*

**Manual/Serial Trigger:** You can activate the scanner either by pressing the trigger, or using a serial trigger command (see "Trigger Commands" on page 12-4). When in manual trigger mode, the scanner scans until a bar code is read, or until the trigger is released.

When in serial mode, the scanner scans until a bar code has been read or until the deactivate command is sent. In serial mode, the scanner can also be set to turn itself off after a specified time has elapsed (see [Serial Trigger Time Out](#), which follows). *Default for IT3800.*



Manual/Serial Trigger

---

**Serial Trigger Time Out:** Use this selection to set a time out (in quarter seconds) of the scanner's trigger when using serial commands to trigger the scanner. Once the scanner has timed out, it must be triggered again either serially or manually. After scanning the Serial Trigger Time Out bar code, set the time out duration (from 0-1200 quarter seconds) by scanning digits from the inside back cover, then scanning **Save**. *Default = 0 (infinite, or no time out).*



Serial Trigger Time Out

**Manual Trigger, Low Power:** The scanner “sleeps,” using only 30 milliamps, until the trigger is pulled. When the trigger is pulled, the scanner wakes up and operates at reduced power until there is no triggering for the time set with the Low Power Time Out bar code. There is a short delay in operation when the scanner is first triggered, but there is no delay when operating in low power mode.



Manual Trigger, Low Power

*Note: Manual Trigger, Low Power cannot be used with keyboard wedge applications.*

**Low Power Time Out:** Scan the Low Power Time Out bar code to change the time out duration. Then scan the time out duration (from 0-300 seconds) from the inside back cover, and **Save**. *Default = 2 minutes.*

*Note: If you make an error while scanning the digits (before scanning Save), scan Discard on the back cover, scan the Lower Power Time Out bar code, scan the correct digits, then Save again.*



Low Power Time Out

**Automatic Trigger:** The scanner scans continuously at full power. *Default for IT3900.*



Automatic Trigger

---

**Presentation Mode:** The LEDs are off until a bar code is presented to the scanner. Then the LEDs turn on automatically to read the code. Presentation Mode uses normal office or store ambient light to detect the bar codes.



Presentation Mode

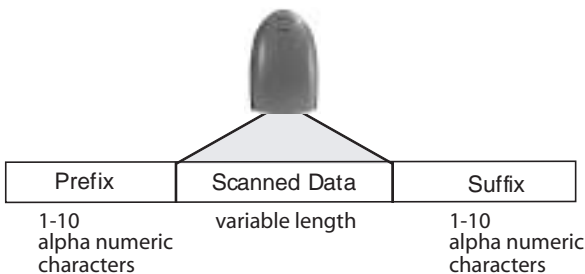
*Note: Do not use Presentation Mode with a 3800/3900PDF. Normal office or store ambient light does not provide enough illumination for the IT3800/3900PDF to work properly in Presentation Mode.*



## Prefix/Suffix Overview

When a bar code is scanned, additional information is sent to the host computer along with the bar code data. This group of bar code data and additional, user-defined data is called a “message string.” The selections in this section are used to build the user-defined data into the message string.

Prefix and Suffix characters are data characters that can be sent before and after scanned data. You can specify if they should be sent with all symbologies, or only with specific symbologies. The following illustration shows the breakdown of a message string:



## Points to Keep In Mind

- It is not necessary to build a message string. The selections in this chapter are only used if you wish to alter the default settings. *Default prefix = None. Default suffix = None.*
- A prefix or suffix may be added or cleared from one symbology or all symbologies.
- You can add any prefix or suffix from the ASCII chart (page 4-6), plus Code I.D. and Aim I.D.
- You can string together several entries for several symbologies at one time.
- Enter prefixes and suffixes in the order in which you want them to appear on the output.

## To Add a Prefix or Suffix:

**Step 1.** Scan the **Add Prefix** or **Add Suffix** symbol (page 4-4).

**Step 2.** Determine the 2 digit Hex value from the Symbology Chart (page 4-5) for the symbology to which you want to apply the prefix or suffix.

- 
- Step 3.** Scan the 2 hex digits from the Programming Chart inside the back cover or scan **9, 9** for all symbologies.
- Step 4.** Determine the hex value from the Decimal to Hex to ASCII Conversion Chart (page 4-6) for the prefix or suffix you wish to enter.
- Step 5.** Scan the 2 digit hex value from the Programming Chart inside the back cover.
- Step 6.** Repeat Steps 4 and 5 for every prefix or suffix character.
- Step 7.** To add the Code I.D., scan **5, C, 8, 0**.  
To add AIM I.D., scan **5, C, 8, 1**.  
To add a backslash (\), scan **5, C, 5, C**.
- Step 8.** Scan **Save** to exit and save, or scan **Discard** to exit without saving.  
Repeat Steps 1-6 to add a prefix or suffix for another symbology.

***Example: Add a Suffix to a specific symbology***

To send a CR (carriage return) Suffix for UPC only:

- Step 1.** Scan **Add Suffix**.
- Step 2.** Determine the 2 digit hex value from the Symbology Chart (page 4-5) for UPC.
- Step 3.** Scan **6, 3** from the Programming Chart (inside back cover).
- Step 4.** Determine the hex value from the Decimal to Hex to ASCII Conversion Chart (page 4-6) for the CR (carriage return).
- Step 5.** Scan **0, D** from the Programming Chart (inside back cover).
- Step 6.** Scan **Save**, or scan **Discard** to exit without saving.

***To Clear One or All Prefixes or Suffixes:***

You can clear a single prefix or suffix, or clear all prefixes/suffixes for a symbology. When you Clear One Prefix (Suffix), the specific character you select is deleted from the symbology you want. When you Clear All Prefixes (Suffixes), all the prefixes or suffixes for a symbology are deleted.

- Step 1.** Scan the **Clear One Prefix** or **Clear One Suffix** symbol.
- Step 2.** Determine the 2 digit Hex value from the Symbology Chart (page 4-5) for the symbology from which you want to clear the prefix or suffix.
- Step 3.** Scan the 2 digit hex value from the Programming Chart inside the back cover or scan **9, 9** for all symbologies.

Your change is automatically saved.

---

## ***To Add a Carriage Return Suffix to all Symbologies***

Scan the following bar code if you wish to add a Carriage Return Suffix to all symbologies at once. This action first clears all current suffixes, then programs a carriage return suffix for all symbologies.



Add CR Suffix  
All Symbologies

---

## *Prefix Selections*



Add Prefix



Clear One Prefix



Clear All Prefixes

## *Suffix Selections*



Add Suffix



Clear One Suffix



Clear All Suffixes



Save



Discard

## Symbology Chart

Symbology	Code ID	AIM ID	Hex ID	Symbology	Code ID	AIM ID	Hex ID
China Postal	q	JX0	71	Interleaved 2 of 5	e	Jl0	65
Codabar	a	JF0	61	Matrix 2 of 5	m	JX0	6D
Code 2 of 5	f	JS0	66	MicroPDF417	R	JL0	52
Code 11	h	JH0	68	MSI	g	JM0	67
Code 39	b	JA0	62	PDF417	r	JL0	72
Code 32 PARAF	w	JX0	77	Plessey	n	JP0	6E
Code 93	i	JG0	69	RSS-14	y	Je0	79
Code 128	j	JC0	6A	Telepen	t	JB0	74
EAN/JAN	d	JE0	64	UPC	c	JE0	63
EAN•UCC Composite	y	Je0	79	<i>All Symbologies</i>			99
IATA 2 of 5	f	JR0	66				

**Note:** Prefix/Suffix entries for specific symbologies override the universal (*All Symbologies, 99*) entry.

## ASCII Conversion Chart (Code Page 1252)

Note: This table applies to U.S. style keyboards. Certain characters may differ depending on your Country Code/PC regional settings.

Dec	Hex	Char	Dec	Hex	Char	Dec	Hex	Char	Dec	Hex	Char
0	00	NUL	32	20		64	40	@	96	60	'
1	01	SOH	33	21	!	65	41	A	97	61	a
2	02	STX	34	22	"	66	42	B	98	62	b
3	03	ETX	35	23	#	67	43	C	99	63	c
4	04	EOT	36	24	\$	68	44	D	100	64	d
5	05	ENQ	37	25	%	69	45	E	101	65	e
6	06	ACK	38	26	&	70	46	F	102	66	f
7	07	BEL	39	27	'	71	47	G	103	67	g
8	08	BS	40	28	(	72	48	H	104	68	h
9	09	HT	41	29	)	73	49	I	105	69	i
10	0A	LF	42	2A	*	74	4A	J	106	6A	j
11	0B	VT	43	2B	+	75	4B	K	107	6B	k
12	0C	FF	44	2C	,	76	4C	L	108	6C	l
13	0D	CR	45	2D	-	77	4D	M	109	6D	m
14	0E	SO	46	2E	.	78	4E	N	110	6E	n
15	0F	SI	47	2F	/	79	4F	O	111	6F	o
16	10	DLE	48	30	0	80	50	P	112	70	p
17	11	DC1	49	31	1	81	51	Q	113	71	q
18	12	DC2	50	32	2	82	52	R	114	72	r
19	13	DC3	51	33	3	83	53	S	115	73	s
20	14	DC4	52	34	4	84	54	T	116	74	t
21	15	NAK	53	35	5	85	55	U	117	75	u
22	16	SYN	54	36	6	86	56	V	118	76	v
23	17	ETB	55	37	7	87	57	W	119	77	w
24	18	CAN	56	38	8	88	58	X	120	78	x
25	19	EM	57	39	9	89	59	Y	121	79	y
26	1A	SUB	58	3A	:	90	5A	Z	122	7A	z
27	1B	ESC	59	3B	;	91	5B	[	123	7B	{
28	1C	FS	60	3C	<	92	5C	\	124	7C	
29	1D	GS	61	3D	=	93	5D	]	125	7D	}
30	1E	RS	62	3E	>	94	5E	^	126	7E	~
31	1F	US	63	3F	?	95	5F	_	127	7F	

Dec	Hex	Char	Dec	Hex	Char	Dec	Hex	Char	Dec	Hex	Char
128	80	€	160	A0		192	C0	À	224	E0	à
129	81	□	161	A1	ı	193	C1	Á	225	E1	á
130	82	,	162	A2	ç	194	C2	Â	226	E2	â
131	83	f	163	A3	£	195	C3	Ã	227	E3	ã
132	84	„	164	A4	¤	196	C4	Ä	228	E4	ä
133	85	...	165	A5	¥	197	C5	Å	229	E5	å
134	86	†	166	A6	ı	198	C6	Æ	230	E6	æ
135	87	‡	167	A7	§	199	C7	Ç	231	E7	ç
136	88	^	168	A8	¨	200	C8	È	232	E8	è
137	89	‰	169	A9	©	201	C9	É	233	E9	é
138	8A	Š	170	AA		202	CA	Ê	234	EA	ê
139	8B	‹	171	AB	«	203	CB	Ë	235	EB	ë
140	8C	Œ	172	AC	¬	204	CC	Ì	236	EC	ì
141	8D	□	173	AD	-	205	CD	Í	237	ED	í
142	8E	Ž	174	AE	®	206	CE	Î	238	EE	î
143	8F	□	175	AF	¯	207	CF	Ï	239	EF	ï
144	90	□	176	B0	°	208	D0	Ð	240	F0	ð
145	91	‘	177	B1	±	209	D1	Ñ	241	F1	ñ
146	92	’	178	B2	²	210	D2	Ò	242	F2	ò
147	93	“	179	B3	³	211	D3	Ó	243	F3	ó
148	94	”	180	B4	´	212	D4	Ô	244	F4	ô
149	95	•	181	B5	µ	213	D5	Õ	245	F5	õ
150	96	–	182	B6	¶	214	D6	Ö	246	F6	ö
151	97	—	183	B7	·	215	D7	×	247	F7	÷
152	98	˜	184	B8	¸	216	D8	Ø	248	F8	ø
153	99	™	185	B9	¹	217	D9	Ù	249	F9	ù
154	9A	š	186	BA	º	218	DA	Ú	250	FA	ú
155	9B	›	187	BB	»	219	DB	Û	251	FB	û
156	9C	œ	188	BC	¼	220	DC	Ü	252	FC	ü
157	9D	□	189	BD	½	221	DD	Ý	253	FD	ý
158	9E	ž	190	BE	¾	222	DE	þ	254	FE	þ
159	9F	ÿ	191	BF	¿	223	DF	ß	255	FF	ÿ

---

## ***Function Code Transmit***

When this selection is enabled and function codes are contained within the scanned data, the scanner transmits the function code to the terminal. Charts of these function codes are provided in Section 10, Supported Interface Keys. When the scanner is in keyboard wedge mode, the scan code is converted to a key code before it is transmitted. *Default = Enable.*



\* Enable



Disable

## ***Intercharacter, Interfunction, and Intermessage Delays***

Some terminals drop information (characters) if data comes through too quickly. Intercharacter, interfunction, and intermessage delays slow the transmission of data, increasing data integrity.

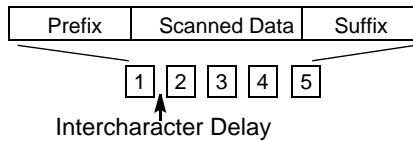
Each delay is composed of a 5 millisecond step. You can program up to 99 steps (of 5 ms each).

### ***Intercharacter Delay***

This is a delay of up to 495 milliseconds (in multiples of 5) placed between the transmission of each character of scanned data. You can program up to 99 steps (of 5 ms each). Scan the Intercharacter Delay bar code below, then scan the number of steps, and the **SAVE** bar code from the inside back cover.



Note: If you make an error while scanning the digits (before scanning Save), scan **Discard** on the back cover, scan the Intercharacter Delay bar code, scan the correct digits, and **Save** again.



To remove this delay, scan the Intercharacter Delay bar code, then set the number of steps to 00. Scan the **SAVE** bar code from the inside back cover.

### *User Specified Intercharacter Delay*

This is a delay of up to 495 milliseconds (in multiples of 5) placed after the transmission of a particular character of scanned data. You can program up to 99 steps (of 5 ms each) to follow the character you specify. Scan the Delay Length bar code below, then the number of steps for the delay, and the **SAVE** bar code from the inside back cover.

Next, scan the Character to Trigger Delay bar code, then the 2 digit hex value for the ASCII character that will trigger the delay (refer to the Decimal to Hex to ASCII conversion chart on [page 4-5](#)).

Note: If you make an error while scanning the digits (before scanning Save), scan **Discard** on the inside back cover, scan the Character to Trigger Delay bar code, scan the correct digits, and **Save** again.

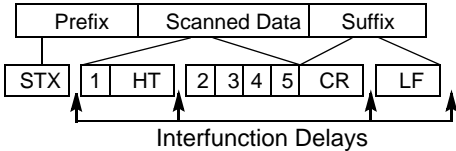


To remove this delay, scan the Delay Length bar code, and set the number of steps to 00. Scan the **SAVE** bar code from the inside back cover.

## Interfunction Delay

This is a delay of up to 495 milliseconds (in multiples of 5) placed between the transmission of each segment of the message string. You can program up to 99 steps (of 5 ms each). Scan the Interfunction Delay bar code below, then scan the number of steps, and the **SAVE** bar code from the inside back cover.

*Note: If you make an error while scanning the digits (before scanning Save), scan Discard on the inside back cover, scan the Interfunction Delay bar code, scan the correct digits, and Save again.*

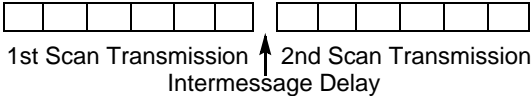


To remove this delay, scan the Interfunction Delay bar code, then set the number of steps to 00. Scan the **SAVE** bar code from the inside back cover.

## Intermessage Delay

This is a delay of up to 495 milliseconds (in multiples of 5) placed between each scan transmission. You can program up to 99 steps (of 5 ms each). Scan the Intermassage Delay bar code below, then scan the number of steps, and the **SAVE** bar code from the inside back cover.

*Note: If you make an error while scanning the digits (before scanning Save), scan Discard on the inside back cover, scan the Intermassage Delay bar code, scan the correct digits, and Save again.*



To remove this delay, scan the Intermassage Delay bar code, then set the number of steps to 00. Scan the **SAVE** bar code from the inside back cover.

## *Data Format Editor Introduction*

The Data Format Editor selections are used to edit scanned data. For example, you can use the Data Format Editor to insert characters at certain points in bar code data as it is scanned. It is not necessary to use the Data Format Editor. A set of defaults for the data format is already programmed in the scanner. The selections in the following pages are used only if you wish to alter the default settings. *Default Data Format setting = None.*

Normally, when you scan a bar code, it gets outputted automatically; however when you do a format, you must use a “send” command (see [Send Commands](#) on page 5-2) within the format program to output data.

Multiple formats may be programmed into the imager. They are stacked in the order in which they are entered. However, the following list presents the order in which formats are applied:

1. Specific Term ID, Actual Code ID, Actual Length
2. Specific Term ID, Actual Code ID, Universal Length
3. Specific Term ID, Universal Code ID, Actual Length
4. Specific Term ID, Universal Code ID, Universal Length
5. Universal Term ID, Actual Code ID, Actual Length
6. Universal Term ID, Actual Code ID, Universal Length
7. Universal Term ID, Universal Code ID, Actual Length
8. Universal Term ID, Universal Code ID, Universal Length

If you have changed data format settings, and wish to clear all formats and return to the defaults, scan the **Default Data Format** code on [page 5-4](#).

## *To Add a Data Format*

**Step 1.** Scan the **Enter Data Format** symbol ([page 5-4](#)).

### **Step 2. Primary/Alternate Format**

Determine if this will be your primary data format, or one of 3 alternate formats. (Alternate formats allow you “single shot” capability to scan one bar code using a different data format. After the one bar code has been read, the scanner reverts to the primary data format. See [page 5-5](#).) If you are programming the primary format, scan **0**. If you are programming an alternate format, scan **1**, **2**, or **3**, depending on the alternate format you are programming.

### **Step 3. Terminal Type**

Refer to the Supported Terminals Chart ([page 2-3](#)) and locate the Terminal ID number for your PC. Scan three numeric bar codes on the inside back cover to program the scanner for your terminal ID (you must enter 3 digits). For example, scan **0 0 3** for an AT wedge.

---

*Note: The wildcard for all terminal types is 099.*

**Step 4. Code I.D.**

On [page 4-5](#), find the symbology to which you want to apply the data format. Locate the Hex value for that symbology and scan the 2 digit hex value from the Programming Chart.

**Step 5. Length**

Specify what length (up to 9999 characters) of data will be acceptable for this symbology. Scan the four digit data length from the Programming Chart. (Note: 50 characters is entered as 0050. 9999 is a universal number, indicating all lengths.)

**Step 6. Editor Commands**

Refer to the Format Editor Commands Chart ([page 5-2](#)). Scan the symbols that represent the command you want to enter. 94 alphanumeric characters may be entered for each symbology data format.

**Step 7.** Scan **Save** to save your entries.

## *Other Programming Selections*

- **Clear One Data Format**

This deletes one data format for one symbology. If you are clearing the primary format, scan **0**. If you are clearing an alternate format, scan **1**, **2**, or **3**, depending on the alternate format you are clearing. Scan the Terminal Type (refer to the Supported Terminals Chart on [page 2-3](#)), Code I.D. and the length of the format you want to delete. That length data format for that symbology is deleted and all other formats are unaffected.

- **Save**

This exits, saving any Data Format changes.

- **Discard**

This exits without saving any Data Format changes.

## *Data Format Editor Commands*

### **Send Commands**

F1 Send all characters followed by “xx” key or function code, starting from current cursor position. **Syntax = F1xx** (xx stands for the hex value for an ASCII code, see Decimal to Hex to ASCII Conversion chart, [page 4-6](#).)

F2 Send “nn” characters followed by “xx” key or function code, starting from current cursor position. **Syntax = F2nnxx** (nn stands for the numeric value (00-99) for the number of characters and xx stands for the hex value for an ASCII code. See Decimal to Hex to ASCII Conversion chart, [page 4-6](#).)

F3 Send up to but not including “ss” character (Search and Send) starting from current cursor position, leaving cursor pointing to “ss” character followed by “xx” key or function code. **Syntax = F3ssxx** (ss and xx both stand for the hex values for ASCII codes, see Decimal to Hex to ASCII Conversion chart, [page 4-6](#).)

- 
- F4 Send “xx” character “nn” times (Insert) leaving cursor in current cursor position. **Syntax = F4xxnn** (xx stands for the hex value for an ASCII code, see Decimal to Hex to ASCII Conversion chart, [page 4-6](#), and nn is the numeric value (00-99) for the number of times it should be sent.)
- E9 Send all but the last “nn” characters, starting from the current cursor position. **Syntax = E9nn** (nn is the numeric value (00-99) for the number of characters that will not be sent at the end of the message.)

### **Move Commands**

- F5 Move the cursor ahead “nn” characters from current cursor position. **Syntax = F5nn** (nn stands for the numeric value (00-99) for the number of characters the cursor should be moved ahead.)
- F6 Move the cursor back “nn” characters from current cursor position. **Syntax = F6nn** (nn stands for the numeric value (00-99) for the number of characters the cursor should be moved back.)
- F7 Move the cursor to the beginning of the data string. **Syntax = F7.**
- EA Move the cursor to the end of the data string. **Syntax = EA**

### **Search Commands**

- F8 Search ahead for “xx” character from current cursor position, leaving cursor pointing to “xx” character. **Syntax = F8xx** (xx stands for the hex value for an ASCII code, see Decimal to Hex to ASCII Conversion chart, [page 4-6](#).)
- F9 Search back for “xx” character from current cursor position, leaving cursor pointing to “xx” character. **Syntax = F9xx** (xx stands for the hex value for an ASCII code, see Decimal to Hex to ASCII Conversion chart, [page 4-6](#).)
- E6 Search ahead for the first non “xx” character from the current cursor position, leaving cursor pointing to non “xx” character. **Syntax = E6xx** (xx stands for the hex value for an ASCII code, see Decimal to Hex to ASCII Conversion chart, [page 4-6](#).)
- E7 Search back for the first non “xx” character from the current cursor position, leaving cursor pointing to non “xx” character. **Syntax = E7xx** (xx stands for the hex value for an ASCII code, see Decimal to Hex to ASCII Conversion chart, [page 4-6](#).)

### **Miscellaneous Commands**

- FB Suppress all occurrences of up to 15 different characters, starting at the current cursor position, as the cursor is advanced by other commands. When the FC command is encountered, the suppress function is terminated. The cursor is not moved by the FB command. **Syntax = FBnnxxyy . zz** where nn is a count of the number of suppressed characters in the list and xxyy .. zz is the list of characters to be suppressed. (xx stands for the hex value for an ASCII code, see Decimal to Hex to ASCII Conversion chart, [page 4-6](#).)
- FC Disables suppress filter and clear all suppressed characters. **Syntax = FC.**
- E4 Replaces up to 15 characters in the data string with user specified characters. Replacement continues until the E5 command is encountered. **Syntax = E4nnxx<sub>1</sub>xx<sub>2</sub>yy<sub>1</sub>yy<sub>2</sub>...zz<sub>1</sub>zz<sub>2</sub>** where nn is the total count of both characters to be replaced plus replacement characters; xx<sub>1</sub> defines charac-

---

ters to be replaced and  $xx_2$  defines replacement characters, continuing through  $zz_1$  and  $zz_2$ .

- E5 Terminates character replacement. **Syntax = E5.**
- FE Compare character in current cursor position to the character "xx." If characters are equal, increment cursor. If characters are not equal, no format match. **Syntax = FExx** (xx stands for the hex value for an ASCII code, see Decimal to Hex to ASCII Conversion chart, [page 4-6.](#))
- EC Check to make sure there is an ASCII number at the current cursor position. If character is not numeric, format is aborted. **Syntax = EC.**
- ED Check to make sure there is a non-numeric ASCII character at the current cursor position. If character is numeric, format is aborted. **Syntax = ED.**

### ***Data Format Editor***



Enter Data Format



Default Data Format



Clear One Data Format



Clear All Data Formats



Save



Discard

---

## ***Data Formatter***

When Data Formatter is turned off, the bar code data is output to the host as read (including prefixes and suffixes). Choose one of the following options. *Default = Data Formatter On.*



\* Data Formatter On,  
but Not Required



Data Formatter Off

When Data Formatter is required, all input data must conform to an edited format or the scanner does not transmit the input data to the host device.



Data Format On, Format Required

## ***Alternate Data Formats***

Alternate formats allow you “single shot” capability to scan one bar code using a different data format than your primary format. When data formats are programmed (see [page 5-1](#)), you must input whether you are programming the primary format, or an alternate format numbered 1, 2, or 3.

An alternate format is initiated by scanning one of the 3 alternate format bar codes below. The scanner will scan the next bar code, formatting the data with the selected alternate format, then revert immediately to the primary format.



Alternate Data Format 1



Alternate Data Format 2



Alternate Data Format 3





## Secondary Interface

By switching interface cables, the IT3800/3900 scanner can communicate with a portable data terminal (secondary interface), in addition to the host terminal (primary interface).

*Note: Secondary interfaces do not apply to the IT3800LX-15.*

The secondary interface can be programmed at any time.

### Secondary Code 39 Wand Emulation

In Wand Emulation mode, the scanner decodes the bar code then sends data in the same format as a wand scanner. The Code 39 Format converts all symbologies to Code 39. The Same Code Format transmits UPC, EAN, Code 128 and Interleaved 2 of 5 without any changes, but converts all other symbologies to Code 39. These codes set the transmission rate to 25 inches per second and the output polarity to black, high. *Default = Code 39 Format.*



\* Wand Emulation  
Code 39 Format



Wand Emulation  
Same Code Format

*Note for the 3800PDF model: When the 3800PDF interface is set to wand emulation, all PDF417 bar code data is transmitted as Code 128. Data from other symbologies follow the rules described above.*

### Secondary RS-232 Connection

All communication parameters between the scanner and terminal must match for correct data transfer through the serial port using RS-232 protocol.

RS-232 programmable selections are used by both the primary and secondary interfaces. Changing an RS-232 parameter (e.g., baud rate or parity), while in primary or secondary mode will affect both interfaces.



RS-232 Interface

---

## ***Secondary Non Decoded Output Laser Emulation***

Use this selection when connecting to a secondary terminal with integral decoding. This also sets the transmission rate to 36 scans per second and the polarity to white high.



Non Decoded Output

## ***Non Decoded Output Laser Emulation Transmission Rate***

The Transmission Rate is limited by the terminal's ability to receive data without dropping characters. *Default = 36 scans/second.*



\* 36



100

## ***Non Decoded Output Laser Emulation Polarity***

The Polarity can be sent as standard with white bars high, or reversed with black bars high. *Default = White High.*



\* White High



Black High

---

## *Non Decoded Laser Emulation Idle*

The idle describes the state of the scanner when no data is being transmitted. When in Non Decoded mode, you must set the scanner's idle state to match the idle state for the device to which the scanner is connected. *Default = High.*



Low



\* High

## *Disabling the Secondary Interface*

You can temporarily disable the secondary interface, but still retain the secondary interface settings in the scanner's memory by scanning the Disable bar code below. To re-enable the secondary interface, scan the Enable bar code. *Default = Disable.*



\* Disable



Enable

## *Secondary Trigger Mode*

**Manual Trigger:** You must press the scanner trigger to scan. When not scanning, idle power is maintained. *Default = Manual Trigger.*



\* Manual Trigger

---

**Automatic Trigger:** The scanner scans continuously at full power.



Automatic Trigger

**Manual Trigger, Low Power:** The scanner “sleeps,” using only 30 milliamps, until the trigger is pulled. When the trigger is pulled, the scanner wakes up and operates at normal power until there is no triggering for the time set with the Low Power Time Out bar code. Then, the scanner goes to “sleep” again.

**Low Power Time Out:** Scan the Low Power Time Out bar code to change the time out duration. Then scan the time out duration (from 0-300 seconds) from the inside back cover and **Save**. *Default = 2 minutes.*

*Note: If you make an error while scanning the digits (before scanning Save), scan Discard on the back cover, scan the Low Power Time Out bar code, scan the correct digits, and Save again.*



Manual Trigger, Low Power



Low Power Time Out

*Note: The Secondary Manual Trigger, Lower Power option is not available on the 3800LR-11 in Secondary Non-Decoded Out Laser Emulation Mode.*

## *Introduction*

Use this section to program the scanner for Industrial, Retail, and PDF417 Symbology selections.

This programming section contains the following menu selections:

- All Symbologies
- China Post Code
- Codabar
- Code 2 of 5
- Code 11
- Code 39
- Code 32 PARAF
- Code 93
- Code 128
- EAN/JAN
- EAN•UCC Composite
- IATA Code 2 of 5
- Interleaved 2 of 5
- Matrix 2 of 5
- MicroPDF417
- MSI
- PDF417
- Plessey
- RSS-14
- Telepen
- UPC

## *All Symbologies*

If you want to decode all the symbologies allowable for your scanner, scan the **All Symbologies On** code.



All Symbologies On



All Symbologies Off

---

## *Message Length Description*

You are able to set the valid reading length of some of the bar code symbologies. If the data length of the scanned bar code doesn't match the valid reading length, the imager will issue an error beep. You may wish to set the same value for minimum and maximum length to force the imager to read fixed length bar code data. This helps reduce the chances of a misread.

**EXAMPLE:** Decode only those bar codes with a count of 9-20 characters.  
Min. length = 09      Max. length = 20

**EXAMPLE:** Decode only those bar codes with a count of 15 characters.  
Min. length = 15      Max. length = 15

For a value other than the minimum and maximum message length defaults, scan the bar codes included in the explanation of the symbology, then scan the digit value of the message length and **Save** bar codes on the [Programming Chart](#) inside the back cover of this manual. The minimum and maximum lengths and the defaults are included with the respective symbologies.

---

## *Codabar*

*<Default All Codabar Settings>*



## *Codabar*



\* On



Off

## *Start/Stop Characters*

Start/Stop characters identify the leading and trailing ends of the bar code. You may either transmit, or not transmit Start/Stop characters.

*Default = Don't Transmit.*



Transmit



\* Don't Transmit

---

## Codabar (continued)

### Check Character

Codabar check characters are created using different “modulos.” You can program the scanner to read only Codabar bar codes with Modulo 16 check characters. *Default = No Check Character.*

**No Check Character** indicates that the scanner reads and transmits bar code data with or without a check character.

When Check Character is set to **Validate and Transmit**, the scanner will only read Codabar bar codes printed with a check character, and will transmit this character at the end of the scanned data.

When Check Character is set to **Validate, but Don't Transmit**, the unit will only read Codabar bar codes printed **with** a check character, but will not transmit the check character with the scanned data.



\* No Check Character



Validate Modulo 16, but  
Don't Transmit



Validate Modulo 16 and Transmit



---

## Concatenation

Codabar supports symbol concatenation. When you **Enable** concatenation, the scanner looks for a Codabar symbol having a “D” start character, adjacent to a symbol having a “D” stop character. In this case the two messages are concatenated into one with the “D” characters omitted. *Default = On.*



Select **Require** to prevent the scanner from decoding a lone Codabar symbol.



## Codabar Message Length

Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 2-60. Minimum Default = 4, Maximum Default = 60.



---

## Code 39

< Default All Code 39 Settings >



## Code 39



\* On



Off

## Start/Stop Characters

Start/Stop characters identify the leading and trailing ends of the bar code. You may either transmit, or not transmit Start/Stop characters. *Default = Don't Transmit.*



Transmit



\* Don't Transmit

---

## Code 39, continued

### Check Character

No Check Character indicates that the scanner reads and transmits bar code data with or without a check character.

When Check Character is set to **Validate, but Don't Transmit**, the unit will only read Code 39 bar codes printed **with** a check character, but will not transmit the check character with the scanned data.

When Check Character is set to **Validate and Transmit**, the scanner will only read Code 39 bar codes printed with a check character, and will transmit this character at the end of the scanned data. *Default = No Check Character.*



\* No Check Character



Validate, but Don't Transmit



Validate and Transmit

### Code 39 Message Length

Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 0-48. Minimum Default = 0, Maximum Default = 48.



Minimum Message Length



Maximum Message Length

---

## Code 39 Append

This function allows the scanner to append the data from several Code 39 bar codes together before transmitting them to the host computer. When this function is enabled, the scanner stores those Code 39 bar codes that start with a space (excluding the start and stop symbols), and does not immediately transmit the data. The scanner stores the data in the order in which the bar codes are read, deleting the first space from each. The scanner transmits the appended data when it reads a Code 39 bar code that starts with a character other than a space. *Default = Off.*



On



\* Off

## Base 32

Base 32 is a form of the Code 39 symbology used by Italian pharmacies. This is also known as PARAF.



On



\* Off

## Code 39, continued

### Full ASCII

If Full ASCII Code 39 decoding is enabled, certain character pairs within the bar code symbol will be interpreted as a single character. For example: \$V will be decoded as the ASCII character SYN, and /C will be decoded as the ASCII character #. Default = On.

NUL %U	DLE \$P	SP	SPACE	0	0	@	%V	P	P	'	%W	p	+P
SOH \$A	DC1 \$Q	!	/A	1	1	A	A	Q	Q	a	+A	q	+Q
STX \$B	DC2 \$R	"	/B	2	2	B	B	R	R	b	+B	r	+R
ETX \$C	DC3 \$S	#	/C	3	3	C	C	S	S	c	+C	s	+S
EOT \$D	DC4 \$T	\$	/D	4	4	D	D	T	T	d	+D	t	+T
ENQ \$E	NAK \$U	%	/E	5	5	E	E	U	U	e	+E	u	+U
ACK \$F	SYN \$V	&	/F	6	6	F	F	V	V	f	+F	v	+V
BEL \$G	ETB \$W	'	/G	7	7	G	G	W	W	g	+G	w	+W
BS \$H	CAN \$X	(	/H	8	8	H	H	X	X	h	+H	x	+X
HT \$I	EM \$Y	)	/I	9	9	I	I	Y	Y	i	+I	y	+Y
LF \$J	SUB \$Z	*	/J	:	/Z	J	J	Z	Z	j	+J	z	+Z
VT \$K	ESC %A	+	/K	;	%F	K	K	[	%K	k	+K	{	%P
FF \$L	FS %B	,	/L	<	%G	L	L	\	%L	l	+L		%Q
CR \$M	GS %C	-	-	=	%H	M	M	]	%M	m	+M	}	%R
SO \$N	RS %D	.	.	>	%I	N	N	^	%N	n	+N	~	%S
SI \$O	US %E	/	/O	?	%J	O	O	_	%O	o	+O	DEL	%T

Character pairs /M and /N decode as a minus sign and period respectively. Character pairs /P through /Y decode as 0 through 9.



\* Full ASCII On



Full ASCII Off

---

## *Interleaved 2 of 5*

< Default All Interleaved 2 of 5 Settings >



---

## *Interleaved 2 of 5*



\* On



Off

## *Check Digit*

No Check Digit indicates that the scanner reads and transmits bar code data with or without a check digit.

When Check Digit is set to **Validate, but Don't Transmit**, the unit will only read Interleaved 2 of 5 bar codes printed **with** a check digit, but will not transmit the check digit with the scanned data.

When Check Digit is set to **Validate and Transmit**, the scanner will only read Interleaved 2 of 5 bar codes printed with a check digit, and will transmit this digit at the end of the scanned data. *Default = No Check Digit.*



\* No Check Digit



Validate, but Don't Transmit



Validate and Transmit

---

## *Interleaved 2 of 5, continued*

### *Interleaved 2 of 5 Message Length*

Note: Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 2-80. Minimum Default = 4, Maximum Default = 80.



Minimum Message Length



Maximum Message Length

### *Strict Decoding*

When Strict Decoding is used, the scanner only reads bar codes that are close to spec. This reduces the number of misreads, but also reduces the tolerance for bar codes that are slightly out of spec.



On



\* Off

---

## Code 93

< Default All Code 93 Settings >



---

## Code 93



\* On



Off

## Code 93 Message Length

Note: Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 0-80. Minimum Default = 0, Maximum Default = 80.



Minimum Message Length



Maximum Message Length



---

## Code 2 of 5

<Default All Code 2 of 5 Settings>



---

## Code 2 of 5



\* On



Off

## Code 2 of 5 Message Length

Note: Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 1-48. Minimum Default = 4, Maximum Default = 48.



Minimum Message Length



Maximum Message Length

## IATA Code 2 of 5

<Default All Code IATA 2 of 5 Settings>



---

## *IATA Code 2 of 5*



\* On



Off

## *IATA Code 2 of 5 Message Length*

*Note:* Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 1-48. Minimum Default = 4, Maximum Default = 48.



Minimum Message Length



Maximum Message Length

## *Matrix 2 of 5*

*<Default All Matrix 2 of 5 Settings>*



---

## *Matrix 2 of 5*



\* On



Off

## *Matrix 2 of 5 Message Length*

**Note:** Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 1-80. Minimum Default = 4, Maximum Default = 80.



Minimum Message Length



Maximum Message Length

---

## ***Code 11***

*<Default All Code 11 Settings>*



## ***Code 11***



## ***Check Digits Required***

This option sets whether 1 or 2 check digits are required with Code 11 bar codes.  
*Default = Two Check Digits.*



---

## *Code 11 Message Length*

Note: Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 1-80. Minimum Default = 4, Maximum Default = 80.



Minimum Message Length



Maximum Message Length

---

## Code 128

<Default All Code 128 Settings>



## Code 128



\* On



Off

## <GS> Substitution

When enabled, the scanner substitutes a <GS> for Function Character 1 when decoding EAN 128. *Default =Off.*



On



\* Off

---

## ***Code 128 Message Length***

Note: Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 0-80. Minimum Default = 0, Maximum Default = 80.



Minimum Message Length



Maximum Message Length

## ***Telepen***

*<Default All Telepen Settings>*



---

## Telepen



\* On



Off

## Telepen Output

Using AIM Telepen Output, the scanner reads symbols with start/stop pattern 1 and decodes them as standard full ASCII (start/stop pattern 1). When Original Telepen Output is selected, the scanner reads symbols with start/stop pattern 1 and decodes them as compressed numeric with optional full ASCII (start/stop pattern 2). *Default = AIM Telepen Output.*



\* AIM Telepen Output



Original Telepen Output

## Telepen Message Length

*Note:* Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 1-60. Minimum Default = 1, Maximum Default = 60.



Minimum Message Length



Maximum Message Length



---

## UPC A

<Default All UPC A Settings>



---

## UPC A



\* On



Off

## Check Digit

This selection allows you to specify whether the check digit should be transmitted at the end of the scanned data or not. Default = On.



\* On



Off

## Number System

The numeric system digit of a UPC symbol is normally transmitted, but the unit can be programmed so it will not transmit it. Default = On.



\* On



Off

---

## *UPC A, continued*

### *Addenda*

This selection adds 2 or 5 digits to the end of all scanned UPC A data.  
*Default = Off for both 2 Digit and 5 Digit Addenda.*



2 Digit Addenda On



\* 2 Digit Addenda Off



5 Digit Addenda On



\* 5 Digit Addenda Off

### *Addenda Required*

When Addenda Required is set to on, the scanner will only read UPC A bar codes that have addenda. *Default = Off.*



Required



\* Not Required

---

## *UPC A, continued*

### *Addenda Separator*

When this feature is on, there is a space between the data from the bar code and the data from the addenda. When turned off, there is no space.

*Default = On.*



\* On



Off

### *UPC Strict Decoding*

When UPC Strict Decoding is used, the scanner only reads bar codes that are close to spec. This reduces the number of misreads, but also reduces the tolerance for bar codes that are slightly out of spec.



On



\* Off

---

## UPC E

<Default All UPC E Settings>



---

## UPC E0 and UPC E1

Most UPC bar codes lead with the 0 number system. For these codes, use the UPC E0 selection. If you need to read codes that lead with the 1 number system, use the UPC E1 selection. *Default = On (UPC E0) and Off (UPC E1).*



\* UPC E0 On



UPC E0 Off



UPC E1 On



\* UPC E1 Off

## UPC E Expand

UPC E Expand expands the UPC E code to the 12 digit, UPC A format. *Default = Off.*



On



\* Off

---

## *UPC E, continued*

### *Check Digit*

Check Digit specifies whether the check digit should be transmitted at the end of the scanned data or not. *Default = On.*



\* On



Off

### *Number System*

The numeric system digit of a UPC symbol is normally transmitted, but the unit can be programmed so it will not transmit it. *Default = On.*



\* On



Off

---

## *UPC E, continued*

### *Addenda*

This selection adds 2 or 5 digits to the end of all scanned UPC E data.  
*Default = Off for both 2 Digit and 5 Digit Addenda.*



2 Digit Addenda On



\* 2 Digit Addenda Off



5 Digit Addenda On



\* 5 Digit Addenda Off

### *Addenda Required*

When Addenda Required is set to on, the scanner will only read UPC E bar codes that have addenda. *Default = Off.*



Required



\* Not Required

---

## *UPC E, continued*

### *Addenda Separator*

When this feature is on, there is a space between the data from the bar code and the data from the addenda. When turned off, there is no space.

*Default = On.*



\* On



Off

---

# EAN/JAN 13

<Default All EAN/JAN Settings>



---

# EAN/JAN 13



\* On



Off

# Check Digit

This selection allows you to specify whether the check digit should be transmitted at the end of the scanned data or not. *Default = On.*



\* On



Off



---

## *EAN/JAN 13, continued*

### *Addenda*

This selection adds 2 or 5 digits to the end of all scanned EAN/JAN 13 data. *Default = Off for both 2 Digit and 5 Digit Addenda.*



2 Digit Addenda On



\* 2 Digit Addenda Off



5 Digit Addenda On



\* 5 Digit Addenda Off

### *Addenda Required*

When Addenda Required is set to on, the scanner will only read EAN/JAN 13 bar codes that have addenda. *Default = Off.*



Required



\* Not Required

---

## *EAN/JAN 13, continued*

### *Addenda Separator*

When this feature is on, there is a space between the data from the bar code and the data from the addenda. When turned off, there is no space.

*Default = On.*



\* On



Off

### *ISBN Enable*

This symbology allows the scanner to read ISBN codes on books. *Default = Off.*



On



\* Off

---

## ***EAN/JAN 8***

*<Default All EAN/JAN 8 Settings>*



## ***EAN/JAN 8***



\* On



Off

## ***Check Digit***

This selection allows you to specify whether the check digit should be transmitted at the end of the scanned data or not. *Default = On.*



\* On



Off

---

# EAN/JAN 8, *continued*

## *Addenda*

This selection adds 2 or 5 digits to the end of all scanned EAN/JAN 8 data. *Default = Off for both 2 Digit and 5 Digit Addenda.*



2 Digit Addenda On



\* 2 Digit Addenda Off



5 Digit Addenda On



\* 5 Digit Addenda Off

## *Addenda Required*

When Addenda Required is set to on, the scanner will only read EAN/JAN 8 bar codes that have addenda. *Default = Off.*



Required



\* Not Required

---

## *EAN/JAN 8, continued*

### *Addenda Separator*

When this feature is on, there is a space between the data from the bar code and the data from the addenda. When turned off, there is no space.

*Default = On.*



\* On



Off

---

# MSI

<Default All MSI Settings>



---

# MSI



On



\* Off

## MSI, continued

### Check Character

Different types of check characters are used with MSI bar codes. You can program the scanner to read only MSI bar codes with Type 10 or Type 11 check characters. *Default = Validate Type 10, but Don't Transmit.*

When Check Character is set to **Validate and Transmit**, the scanner will only read MSI bar codes printed with the specified type check character, and will transmit this character at the end of the scanned data.

---

## *MSI, continued*

When Check Character is set to **Validate, but Don't Transmit**, the unit will only read MSI bar codes printed **with** the specified type check character, but will not transmit the check character with the scanned data.



\* Validate Type 10, but Don't Transmit



Validate Type 10 and Transmit



Validate Type 11, but Don't Transmit



Validate Type 11 and Transmit

## *MSI Message Length*

*Note:* Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 4-48. Minimum Default = 4, Maximum Default = 48.



Minimum Message Length



Maximum Message Length

---

# Plessey

<Default All Plessey Settings>



---

# Plessey



On



\* Off

# Plessey Message Length

Note: Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 4-48. Minimum Default = 4, Maximum Default = 48.



Minimum Message Length



Maximum Message Length



---

## ***RSS-14***

*< Default All RSS-14 Settings >*



---

## ***RSS-14***

Reduced Space Symbology (RSS) is a family of linear bar codes that meets restricted space requirements, while still providing full product identification.



## ***RSS Limited***

*< Default All RSS Limited Settings >*



---

## ***RSS Limited***



---

## ***RSS Expanded***

< Default All RSS Expanded Settings >



---

## ***RSS Expanded***



On



\* Off

## ***RSS Expanded Message Length***

*Note:* Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 4-74. Minimum Default = 4, Maximum Default = 74.



Minimum Message Length



Maximum Message Length

---

## ***China Post Code***

<Default All China Post Code Settings>



---

## ***China Post Code***



On



\* Off

## ***China Post Message Length***

Note: Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 2-80. Minimum Default = 4, Maximum Default = 80.



Minimum Message Length



Maximum Message Length

---

# PDF417

Note: The following selections are for use with the 3800/3900PDF-12 scanner only.

<Default All PDF417 Settings>



---

# PDF417



\* On



Off

# PDF417 Message Length

Note: Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 1-2750. Minimum Default = 1, Maximum Default = 2750.



Minimum Message Length



Maximum Message Length

---

## PDF417, continued

### Show GLI Blocks

Turning Show GLI Blocks **On** causes GLI commands to be issued where located within their encoded data sequences. When on, the “\” is used as an escape character and natural occurrences of “\” in data are replaced by “\\”.  
*Default = Off.*



### Scan Diagnostics

When Scan Diagnostics is turned on, the scanner sends a report instead of the decoded message. Your terminal displays the diagnostic information first, then the data from the scanned code. When Scan Diagnostics is turned on, the scanner sends PDF417 symbology information as codes are scanned. Your terminal displays the data from the scanned code first, then the diagnostic information. *Default = Off.*



---

## PDF417, continued

The following list shows the information that appears for the PDF417 symbology.

*Note: The higher the percentage of unused error correction (UEC), the easier it should be to read each code.*

**PDF 417: x rows, x cols, xx data & xx chks (ECL = x), UEC = xxx%**

Rows = Number of rows

Cols = Number of columns

Data = Number of data words

Chks = Number of check words

ECL = Error Correction Level

UEC = Unused Error Correction

## PDF Learn Mode

This setting tells the scanner to brighten the LED's when you have an optimal distance between the scanner and the PDF417 code you are attempting to read. Because some PDF417 codes are more compact than others, the reading distance varies from code to code. When you turn on the PDF Learn Mode, the IT3800/3900's light becomes very bright when you are at the best distance for reading the PDF417 code. *Default = Off.*



On



\* Off

---

## ***MicroPDF417***

*Note: The following selections are for use with the 3800/3900PDF-12 scanner only.*

*<Default All MicroPDF417 Settings>*



---

## ***MicroPDF417***



On



\* Off

## ***MicroPDF417 Message Length***

Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 1-366. Minimum Default = 1, Maximum Default = 366.



Minimum Message Length



Maximum Message Length

---

## ***EAN•UCC Composite Symbology***

*Note: The following selections are for use with the 3800/3900PDF-12 scanner only.*

*< Default All EAN•UCC Composite Symbology Settings >*



## ***EAN•UCC Composite***

Linear codes are combined with a unique 2D composite component to form a new class called EAN•UCC Composite Symbology. EAN•UCC Composite Symbology allows for the co-existence of symbologies already in use.



On



\*Off

## ***Enable UPC/EAN Version***

Turn on this selection to decode EAN•UCC composite symbols having a UPC or EAN primary component.



On



\*Off



---

## *EAN•UCC Composite Symbology, continued*

### *EAN•UCC Composite Code Message Length*

Scan the bar codes below to change the message length. Refer to [Message Length Description](#) (page 7-2) for additional information. Minimum and Maximum lengths = 1-2435. Minimum Default = 1, Maximum Default = 2435.



Minimum Message Length



Maximum Message Length



The cloning procedure reprograms the software in the “destination” scanner’s memory with software from the “source” scanner. Before using this procedure, determine which scanner will be the source (the scanner containing the desired software). The IT3800/3900 supports cloning and can act as the source device. The software in the destination scanner will be updated from the source scanner. The destination scanner device must be the same model as the source.

## *Procedure*

1. Use the cloning cable (42204559-01) to connect the two scanners for cloning.
2. Connect the destination scanner to one of the 10 pin modular connectors on the cloning cable.
3. Connect the source scanner (containing the new or updated software) to the remaining 10 pin modular connector on the cloning cable.
4. Connect the power supply to the 4 pin mini-DIN connector located on the cloning cable or the scanner cable.
5. Make sure both units are on, and then scan the “Clone Destination” bar code with the destination scanner.



Clone Destination Bar Code

6. Scan the Clone Source bar code below with the source scanner. The scanner’s “Good Read” LED begins blinking periodically indicating cloning is in process.



Clone Source Bar Code

7. When cloning is complete, the destination scanner will double beep. This procedure takes approximately two minutes.
8. Disconnect the destination scanner from the cloning cable.
9. To clone another scanner, repeat steps 1 through 8.

**Caution:** *DO NOT scan the “source” bar code unless you are going to clone a scanner. If you mistakenly scan this bar code, reset the scanner by turning the power off and back on to regain normal operation.*



## *Visual Menu Introduction*

Visual Menu provides the ability to configure a scanning device by connecting the scanner to the com port of a PC. Visual Menu allows you to download upgrades to a scanner's firmware, change programmed parameters, and create and print programming bar codes. Using Visual Menu, you can even set up the configuration for a scanner which is not attached to your PC. This enables one expert user to establish the configuration settings for all the devices your company uses, then save these configuration files for others. A configuration file can be e-mailed or, if you prefer, an expert user can create a bar code (or series of bar codes) that contains all the customized programming parameters, and mail or fax the bar code(s) to any location. Users in other locations can scan the bar code(s) to load in the customized parameters.

To communicate with a scanner, Visual Menu requires that the PC have at least one available serial communication port and an RS-232 cable to connect the port to the device. A power supply, which plugs into the cable, is also required.

## *Visual Menu Operations*

The Visual Menu program performs the following operations:

- Displays all configuration data, and saves the information to a file on your PC.
- Configures the device to meet your specific requirements. Visual Menu has all the programming parameters which are available via programming bar codes in this User's Guide.
- Creates and prints a clone bar code which contains the program and configuration data from one device. This bar code can then be used to program additional devices with the same parameters.
- Selects a device from a list, then performs offline or online file configuration for that device.

## *Temporary Visual Menu Configuration*

For quick download communication configuration, scan the **Visual Menu** bar code to temporarily configure the scanner for Visual Menu settings.



Visual Menu

## *Installing Visual Menu from the Web*

1. Use the following link to access the Developer's Area on our website:  
[http://www.handheld.com/Site.aspx/na/en/developers/download\\_software/?product=21](http://www.handheld.com/Site.aspx/na/en/developers/download_software/?product=21)

- 
2. Click on the entry for **Visual Menu**.
  3. When prompted, select **Save File**, and save the files to the **c:\windows\temp** directory.
  4. Once you have finished downloading the file, exit the web site.
  5. Using Explorer, go to the **c:\windows\temp** file.
  6. Double click on the **Visualmenu.exe** file. Follow the screen prompts to install the Visual Menu program.
  7. To start Visual Menu, from the Start Menu click on **Programs, Visual Menu, Visual Menu**.

*Note: If you wish, you can create a shortcut to the Visual Menu executable on your desktop.*

### ***Upgrading USB Firmware***

After you use Visual Menu to upgrade your scanner's firmware, you need to scan the following bar code to upgrade the USB firmware. You must have the USB interface selected. The upgrade takes about 10 seconds, during which a busy tone is generated.



Upgrade EZUSB Firmware

***Keyboard Function Relationships***

The following Keyboard Function Code, Hex/ASCII Value, and Full ASCII "CTRL" + relationships apply to all terminals that can be used with the scanner.

<b>Function Code</b>	<b>HEX/ASCII Value</b>	<b>Full ASCII "CTRL" +</b>
NUL	00	2
SOH	01	A
STX	02	B
ETX	03	C
EOT	04	D
ENQ	05	E
ACK	06	F
BEL	07	G
BS	08	H
HT	09	I
LF	0A	J
VT	0B	K
FF	0C	L
CR	0D	M
SO	0E	N
SI	0F	O
DLE	10	P
DC1	11	Q
DC2	12	R
DC3	13	S
DC4	14	T
NAK	15	U
SYN	16	V
ETB	17	W
CAN	18	X
EM	19	Y
SUB	1A	Z
ESC	1B	[
FS	1C	\
GS	1D	]
RS	1E	6
US	1F	-

The last five characters in the Full ASCII “CTRL”+ column ([\]6 -), apply to US only. The following chart indicates the equivalents of these five characters for different countries.

Country	Codes				
United States	[	\	]	6	-
Belgium	[	<	]	6	-
Scandinavia	8	<	9	6	-
France	^	8	\$	6	=
Germany		Ã	+	6	-
Italy		\	+	6	-
Switzerland		<	..	6	-
United Kingdom	[	¢	]	6	-
Denmark	8	\	9	6	-
Norway	8	\	9	6	-
Spain	[	\	]	6	-



---

## Supported Interface Keys

Supported Interface Keys		IBM AT/XT and PS/2 Compatibles, WYSE PC/AT	IBM XTs and Compatibles	IBM, DDC, Memorex Telex, Harris*
NUL	00	Reserved	Reserved	Reserved
SOH	01	Enter (KP)	CR/Enter	Enter
STX	02	Cap Lock	Caps Lock	F11
ETX	03	ALT make	Reserved	F12
EOT	04	ALT break	Reserved	F13
ENQ	05	CTRL make	Reserved	F14
ACK	06	CTRL break	Reserved	F15
BEL	07	CR/Enter	CR/Enter	New Line
BS	08	Reserved	Reserved	F16
HT	09	Tab	Tab	F17
LF	0A	Reserved	Reserved	F18
VT	0B	Tab	Tab	Tab/Field Forward
FF	0C	Delete	Delete	Delete
CR	0D	CR/Enter	CR/Enter	Field Exit/New Line
SO	0E	Insert	Insert	Insert
SI	0F	Escape	Escape	F19
DLE	10	F11	Reserved	Error Reset
DC1	11	Home	Home	Home
DC2	12	Print	Print	F20
DC3	13	Back Space	Back Space	Back Space
DC4	14	Back Tab	Back Tab	Backfield/Back Tab
NAK	15	F12	Reserved	F21
SYN	16	F1	F1	F1
ETB	17	F2	F2	F2
CAN	18	F3	F3	F3
EM	19	F4	F4	F4
SUB	1A	F5	F5	F5
ESC	1B	F6	F6	F6
FS	1C	F7	F7	F7
GS	1D	F8	F8	F8
RS	1E	F9	F9	F9
US	1F	F10	F10	F10

\* IBM 3191/92, 3471/72, 3196/97, 3476/77, Telex (all models)

## Supported Interface Keys

Supported Interface Keys		IBM, Memorex Telex (102)*	Memorex Telex (88)**
NUL	00	Reserved	Reserved
SOH	01	Enter	Enter
STX	02	F11	PF10
ETX	03	F12	PF11
EOT	04	F13	PF12
ENQ	05	F14	Reserved
ACK	06	F15	Reserved
BEL	07	New Line	New Line
BS	08	F16	Field Forward
HT	09	F17	Field Forward
LF	0A	F18	Reserved
VT	0B	Tab/Field Forward	Field Forward
FF	0C	Delete	Delete
CR	0D	Field Exit	New Line
SO	0E	Insert	Insert
SI	0F	Clear	Erase
DLE	10	Error Reset	Error Reset
DC1	11	Home	Reserved
DC2	12	Print	Print
DC3	13	Back Space	Back Space
DC4	14	Back Tab	Back Field
NAK	15	F19	Reserved
SYN	16	F1	PF1
ETB	17	F2	PF2
CAN	18	F3	PF3
EM	19	F4	PF4
SUB	1A	F5	PF5
ESC	1B	F6	PF6
FS	1C	F7	PF7
GS	1D	F8	PF8
RS	1E	F9	PF9
US	1F	F10	Home

\* IBM 3196/97, 3476/77, 3191/92, 3471/72, Memorex Telex (all models) with 102 key keyboards

\*\* Memorex Telex with 88 key keyboards

---

## Supported Interface Keys

Supported Interface Keys		Esprit 200, 400 ANSI	Esprit 200, 400 ASCII	Esprit 200, 400 PC
NUL	00	Reserved	Reserved	Reserved
SOH	01	New Line	New Line	New Line
STX	02	N/A	N/A	N/A
ETX	03	N/A	N/A	N/A
EOT	04	N/A	N/A	N/A
ENQ	05	N/A	N/A	N/A
ACK	06	N/A	N/A	N/A
BEL	07	New Line	New Line	New Line
BS	08	N/A	N/A	N/A
HT	09	Tab	Tab	Tab
LF	0A	N/A	N/A	N/A
VT	0B	Tab	Tab	Tab
FF	0C	N/A	N/A	Delete
CR	0D	New Line	New Line	New Line
SO	0E	N/A	N/A	Insert
SI	0F	Escape	Escape	Escape
DLE	10	F11	F11	F11
DC1	11	Insert	Insert	Home
DC2	12	F13	F13	Print
DC3	13	Back Space	Back Space	Back Space
DC4	14	Back Tab	Back Tab	Back Tab
NAK	15	F12	F12	F12
SYN	16	F1	F1	F1
ETB	17	F2	F2	F2
CAN	18	F3	F3	F3
EM	19	F4	F4	F4
SUB	1A	F5	F5	F5
ESC	1B	F6	F6	F6
FS	1C	F7	F7	F7
GS	1D	F8	F8	F8
RS	1E	F9	F9	F9
US	1F	F10	F10	F10

---

## *Supported Interface Keys*

Supported Interface Keys		Apple Mac/iMac
NUL	00	Reserved
SOH	01	Enter/Numpad Enter
STX	02	CAPS
ETX	03	ALT make
EOT	04	ALT break
ENQ	05	CNTRL make
ACK	06	CNTRL break
BEL	07	RETURN
BS	08	APPLE make
HT	09	TAB
LF	0A	APPLE break
VT	0B	TAB
FF	0C	Del
CR	0D	RETURN
SO	0E	Ins Help
SI	0F	ESC
DLE	10	F11
DC1	11	Home
DC2	12	Prnt Scrn
DC3	13	BACKSPACE
DC4	14	LSHIFT TAB
NAK	15	F12
SYN	16	F1
ETB	17	F2
CAN	18	F3
EM	19	F4
SUB	1A	F5
ESC	1B	F6
FS	1C	F7
GS	1D	F8
RS	1E	F9
US	1F	F10
DEL	7F	BACKSPACE

### ***To Add a Test Code I.D. Prefix to All Symbologies***

This selection allows you to turn on transmission of a Code I.D. before the decoded symbology. (See the Symbology Chart on [page 4-5](#) for the single character code that identifies each symbology.) This action first clears all current prefixes, then programs a Code I.D. prefix for all symbologies. This is a temporary setting that will be removed when the unit is power cycled.



Add Code I.D. Prefix to  
All Symbologies

### ***Show Software Revision***

Scan the bar code below to output the current software revision.



Show Revision

### ***Show Data Format***

Scan the bar code below to show current data format settings.



Data Format Settings

---

## *Specular Effect Reduction*

When the **On** code is scanned, the first pass read rate and voting threshold are increased. *Default = Off.*



*Note: If you want to further limit specular effects, reduce the scan speed using "Scan Rate" on page 3-1.*

## Serial Programming Commands

The serial programming commands can be used in place of the programming bar codes. Both the serial commands and the programming bar codes will program the IT3800/3900. For complete descriptions and examples of each serial programming command, refer to the corresponding programming bar code in this manual.

The device must be set to an RS-232 interface (see [page 1-8](#)). The following commands can be sent via a PC com port using terminal emulation software.

### Conventions

The following conventions are used for menu and query command descriptions:

*parameter* A label representing the actual value you should send as part of a command.

[*option*] An optional part of a command.

{*Data*} Alternatives in a command.

**bold** Names of menus, menu commands, buttons, dialog boxes, and windows that appear on the screen.

### Menu Command Syntax

Menu commands have the following syntax (spaces have been used for clarity only):

*Prefix Tag SubTag {Data} [, SubTag {Data}] [: Tag SubTag {Data}] [...]* *Storage*

**Prefix** Three ASCII characters: **SYN M CR** (ASCII 22,77,13).

**Tag** A 3 character case-insensitive field that identifies the desired menu command group. For example, all RS-232 configuration settings are identified with a Tag of **232**.

**SubTag** A 3 character case-insensitive field that identifies the desired menu command within the tag group. For example, the SubTag for the RS-232 baud rate is **BAD**.

**Data** The new value for a menu setting, identified by the Tag and Sub-Tag.

**Storage** A single character that specifies the storage table to which the command is applied. An exclamation point (!) performs the command's operation on the device's volatile menu configuration table. A period (.) performs the command's operation on the device's non-volatile menu configuration table. Use the non-volatile table only for semi-permanent changes you want saved through a power cycle. (The non-volatile table allows only a limited number of writes.)

---

## *Query Commands*

Several special characters can be used to query the device about its settings.

- ^ What is the default value for the setting(s).
- ? What is the device's current value for the setting(s).
- \* What is the range of possible values for the setting(s). (The device's response uses a dash (-) to indicate a continuous range of values. A pipe (|) separates items in a list of non-continuous values.)

### **Tag Field Usage**

When a query is used in place of a Tag field, the query applies to the *entire* set of commands available for the particular storage table indicated by the Storage field of the command. In this case, the SubTag and Data fields should not be used because they are ignored by the device.

### **SubTag Field Usage**

When a query is used in place of a SubTag field, the query applies only to the subset of commands available that match the Tag field. In this case, the Data field should not be used because it is ignored by the device.

### **Data Field Usage**

When a query is used in place of the Data field, the query applies only to the specific command identified by the Tag and SubTag fields.

## *Concatenation of Multiple Commands*

Multiple commands can be issued within one Prefix/Storage sequence. Only the Tag, SubTag, and Data fields must be repeated for each command in the sequence. If additional commands are to be applied to the same Tag, then the new command sequence is separated with a comma (,) and only the SubTag and Data fields of the additional command are issued. If the additional command requires a different Tag field, the command is separated from previous commands by a semicolon (;).

## *Responses*

The device responds to serial commands with one of three responses:

**ACK** Indicates a good command which has been processed.

**ENQ** Indicates an invalid Tag or SubTag command.

**NAK** Indicates the command was good, but the Data field entry was out of the allowable range for this Tag and SubTag combination, e.g., an entry for a minimum message length of 100 when the field will only accept 2 characters.



---

When responding, the device echoes back the command sequence with the status character inserted directly before each of the punctuation marks (the period, exclamation point, comma, or semicolon) in the command.

## *Examples of Query Commands*

In the following examples, a bracketed notation [ ] depicts a non-displayable response.

*Example #1: What is the range of possible values for Codabar Coding Enable?*

**Enter:**        **cbrena\*.**

**Response:**   **CBRENA0-1[ACK]**

This response indicates that Codabar Coding Enable (CBRENA) has a range of values from 0 to 1 (off and on).

*Example #2: What is the default value for Codabar Coding Enable?*

**Enter:**        **cbrena^.**

**Response:**   **CBRENA1[ACK]**

This response indicates that the default setting for Codabar Coding Enable (CBRENA) is 1, or on.

*Example #3: What is the device's current setting for Codabar Coding Enable?*

**Enter:**        **cbrena?.**

**Response:**   **CBRENA1[ACK]**

This response indicates that the device's Codabar Coding Enable (CBRENA) is set to 1, or on.

*Example #4: What are the device's settings for all Codabar selections?*

**Enter:**        **cbr?.**

**Response:**   **CBRENA1[ACK],**  
                 **SSX0[ACK],**  
                 **CK20[ACK],**  
                 **CCT1[ACK],**  
                 **MIN2[ACK],**  
                 **MAX60[ACK],**  
                 **DFT[ACK].**

This response indicates that the device's Codabar Coding Enable (CBRENA) is set to 1, or on;  
the Start/Stop Character (SSX) is set to 0, or Don't Transmit;  
the Check Character (CK2) is set to 0, or Not Required;  
concatenation (CCT) is set to 1, or Enabled;  
the Minimum Message Length (MIN) is 2 characters;  
the Maximum Message Length (MAX) is 60 characters;  
and the Default setting (DFT) has no value.

---

## *Trigger Commands*

You can activate and deactivate the scanner with serial trigger commands. First, the scanner must be put in Manual/Serial Trigger Mode either by scanning the Manual/Serial Trigger Mode bar code (page 3-4), or by sending the Manual/Serial Menu Command (page 12-8). Once the scanner is in serial trigger mode, the trigger is activated and deactivated by sending the following commands:

Activate:**SYN T CR**

Deactivate:**SYN U CR**

The scanner scans until a bar code has been read, until the deactivate command is sent, or until the serial time out has been reached (see "Serial Trigger Time Out" on page 3-5 for a description, and the serial command on page 12-8).

## *Resetting the Factory Settings*

If you aren't sure what programming options are in your scanner, or you've changed some options and want the factory settings restored, scan the **Factory Default Settings** bar code below.



Factory Default Settings

The following chart lists the factory default settings (indicated by an asterisk (\*) on the programming pages).

## Menu Commands

Selection	Setting <i>* Indicates default</i>	Serial Command <i># Indicates a numeric entry</i>	Page
Factory Default Settings	Default	DEFAULT	
<b><i>Terminal Interfaces</i></b>			
Terminal ID	*003 (default for model -12) *000 (default for model -13) *124 (default for models 14-15)	TERMID###	2-2
Program Keyboard Country		KBDCTY	2-5
Keyboard Style	*Regular	KBDSTY0	2-5
	Caps Lock	KBDSTY1	2-5
	Shift Lock	KBDSTY2	2-6
	Emulate External Keyboard	KBDSTY5	2-6
	Automatic Caps Lock	KBDSTY6	2-6
Keyboard Modifiers	*Control + ASCII Off	KBDCAS0	2-6
	Control + ASCII On	KBDCAS1	2-6
	*Turbo Mode Off	KBDTMD0	2-7
	Turbo Mode On	KBDTMD1	2-7
	*Numeric Keypad Off	KBDNPS0	2-7
	Numeric Keypad On	KBDNPS1	2-7
	*Auto Direct Conn. Off	KBDADC0	2-7
Auto Direct Conn. On	KBDADC1	2-7	
Serial Port Connection	RS-232	PAP232	2-8
Baud Rate	300 BPS	232BAD0	2-9
	600 BPS	232BAD1	2-9
	1200 BPS	232BAD2	2-9
	2400 BPS	232BAD3	2-9
	4800 BPS	232BAD4	2-9
	*9600 BPS	232BAD5	2-9
	19200 BPS	232BAD6	2-9
	38400 BPS	232BAD7	2-9

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
Word Length: Data Bits, Stop Bits, and Parity	*7 Data, 1 Stop, Parity Even	232WRD3	<a href="#">2-10</a>
	7 Data, 1 Stop, Parity None	232WRD0	<a href="#">2-10</a>
	7 Data, 1 Stop, Parity Odd	232WRD6	<a href="#">2-10</a>
	7 Data, 1 Stop, Parity Mark	232WRD12	<a href="#">2-10</a>
	7 Data, 1 Stop, Parity Space	232WRD9	<a href="#">2-10</a>
	7 Data, 2 Stop, Parity Even	232WRD4	<a href="#">2-10</a>
	7 Data, 2 Stop, Parity None	232WRD1	<a href="#">2-10</a>
	7 Data, 2 Stop, Parity Odd	232WRD7	<a href="#">2-10</a>
	7 Data, 2 Stop, Parity Mark	232WRD13	<a href="#">2-10</a>
	7 Data, 2 Stop, Parity Space	232WRD10	<a href="#">2-10</a>
	8 Data, 1 Stop, Parity Even	232WRD5	<a href="#">2-10</a>
	8 Data, 1 Stop, Parity None	232WRD2	<a href="#">2-10</a>
	8 Data, 1 Stop, Parity Odd	232WRD8	<a href="#">2-10</a>
	8 Data, 1 Stop, Parity Mark	232WRD14	<a href="#">2-10</a>
	8 Data, 1 Stop, Parity Space	232WRD11	<a href="#">2-10</a>
RS-232 Handshaking	*RTS/CTS Off	232CTS0	<a href="#">2-12</a>
	RTS/CTS On	232CTS1	<a href="#">2-12</a>
	*XON/XOFF Off	232XON0	<a href="#">2-12</a>
	XON/XOFF On	232XON1	<a href="#">2-12</a>
	*ACK/NAK Off	232ACK0	<a href="#">2-12</a>
	ACK/NAK On	232ACK1	<a href="#">2-12</a>
Wand Emulation Connection	Same Code Format	WNDPAT0	<a href="#">2-12</a>
	*Code 39 Format	WNDPAT1	<a href="#">2-12</a>
Wand Emulation Transmission Rate	10	WNDSPD0	<a href="#">2-13</a>
	*25	WNDSPD1	<a href="#">2-13</a>
	40	WNDSPD2	<a href="#">2-13</a>
	80	WNDSPD3	<a href="#">2-13</a>
	120	WNDSPD4	<a href="#">2-13</a>
	150	WNDSPD5	<a href="#">2-13</a>
	200	WNDSPD6	<a href="#">2-13</a>
Wand Emulation Polarity	*Black High	WNDPOL0	<a href="#">2-14</a>
	White High	WNDPOL1	<a href="#">2-14</a>

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
Wand Emulation Idle	Idle Low	WNDIDL0	2-14
	*Idle High	WNDIDL1	2-14
<b><i>PDF417 Wand Emulation</i></b>			
Data Block Size	20	WNDBLK0	2-15
	40	WNDBLK1	2-15
	*60	WNDBLK2	2-15
	80	WNDBLK3	2-15
Delay Between Blocks	5ms	WNDDLY0	2-15
	*50ms	WNDDLY1	2-15
	150ms	WNDDLY2	2-15
	500ms	WNDDLY3	2-15
Overall Checksum	*Off	WNDCHK0	2-16
	On	WNDCHK1	2-16
<b><i>Output Selections</i></b>			
Scan Rate	67 s/s	SCNPFM0	3-1
	135 s/s	SCNPFM1	3-1
	*270 s/s	SCNPFM2	3-1
Beeper Volume	Off	BEPLVL0	3-1
	Low	BEPLVL1	3-1
	Medium	BEPLVL2	3-1
	*High	BEPLVL3	3-1
Beeper Tone	*Normal Beep	BEPBIP0	3-2
	Short Beep	BEPBIP1	3-2
Scan Voting	*Voting Normal	DECVLV0	3-2
	Voting High	DECVLV1	3-2
Reduce Quiet Zone	*Don't Reduce Quiet Zone	DECRQZ0	3-2
	Reduce Quiet Zone	DECRQZ1	3-2
Reread Delay	*Short	RRDDLY0	3-3
	Medium	RRDDLY1	3-3
	Long	RRDDLY2	3-3
	Extra Long	RRDDLY3	3-3

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
Good Read Delay	*No Delay	GRDDLY0	3-4
	Short Delay	GRDDLY1	3-4
	Medium Delay	GRDDLY2	3-4
	Long Delay	GRDDLY3	3-4
Trigger Mode	*Manual/Serial Trigger (default for IT3800)	TRGMOD0	3-4
	Serial Trigger Time Out *0	TRGSTO####	3-5
	Low Power Time Out	TRGLPT###	3-5
	*Automatic Trigger (default for IT3900)	TRGMOD1	3-5
	Manual Trigger, Low Power	TRGMOD2	3-5
	Presentation Mode	TRGMOD3	3-6
<b><i>Prefix/Suffix Selections</i></b>			
Add CR Suffix to All Symbolologies		VSUFCR	4-3
Prefix	Add Prefix	PREBK2	4-4
	Clear One Prefix	PRECL2	4-4
	Clear All Prefixes	PRECA2	4-4
Suffix	Add Suffix	SUFBK2	4-4
	Clear One Suffix	SUFCL2	4-4
	Clear All Suffixes	SUFCA2	4-4
Function Code Transmit	*Enable	RMVFNC0	4-8
	Disable	RMVFNC1	4-8
Intercharacter Delay		DLYCHR##	4-9
User Specified Intercharacter Delay	Delay Length	DLYCRX##	4-9
	Character to Trigger Delay	DLY_XX##	4-9
Interfunction Delay		DLYFNC##	4-10
Intermessage Delay		DLYMSG##	4-10
<b><i>Data Formatter Selections</i></b>			
Data Format Editor	*Default Data Format (None)	DFMDF3	5-4
	Enter Format	DFMBK3	5-4
	Clear One Format	DFMCL3	5-4
	Clear All Formats	DFMCA3	5-4

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
Data Formatter	Off	DFM_EN0	5-5
	*On, but Not Required	DFM_EN1	5-5
	On, Required	DFM_EN2	5-5
Alternate Data Formats	1	VSAF_1	5-5
	2	VSAF_2	5-5
	3	VSAF_3	5-5
<b><i>Secondary Interface Selections</i></b>			
Wand Emulation Connection	Same Code Format	2IFTYP0	6-1
	*Code 39 Format	2IFTYP1	6-1
Secondary RS-232 Connection	RS-232 Interface	2IFTYP2	6-1
Secondary Non Decoded Output Laser Emulation	Non Decoded output	2IFTYP3	6-2
Non Decoded Output Laser Emulation Transmission Rate	*36	HLCSPD0	6-2
	100	HLCSPD1	6-2
Non Decoded Output Laser Emulation Polarity	Black High	HLCPOL0	6-2
	*White High	HLCPOL1	6-2
Non Decoded Output Laser Emulation Idle	Low	HLCIDL0	6-3
	*High	HLCIDL1	6-3
Disabling the Secondary Interface	*Disable	2IF_END	6-3
	Enable	2IF_EN1	6-3
Secondary Trigger Mode	*Manual Trigger	2IFTRG0	6-3
	Automatic Trigger	2IFTRG1	6-3
	Manual Trigger, Low Power	2IFTRG2	6-3
	Low Power Time Out *2min	2IFLPT	6-3
<b><i>Symbologies</i></b>			
All Symbologies	All Symbologies Off	ALLENA0	7-1
	All Symbologies On	ALLENA1	7-1
Codabar	Default All Codabar Settings	CBRDFT	7-3
Codabar	Off	CBRENA0	7-3
	*On	CBRENA1	7-3

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
Codabar Start/Stop Char.	*Don't Transmit	CBRSSX0	7-3
	Transmit	CBRSSX1	7-3
Codabar Check Char.	*No Check Char.	CBRCK20	7-4
	Validate Modulo 16, But Don't Transmit	CBRCK23	7-4
	Validate Modulo 16, and Transmit	CBRCK24	7-4
Codabar Concatenation	Off	CBRCCT0	7-5
	*On	CBRCCT1	7-5
	Require	CBRCCT2	7-5
Codabar Message Length	Minimum (2-60) *4	CBRMIN##	7-5
	Maximum (2-60) *60	CBRMAX##	7-5
Code 39	Default All Code 39 Settings	C39DFT	7-6
Code 39	Off	C39ENA0	7-6
	*On	C39ENA1	7-6
Code 39 Start/Stop Char.	*Don't Transmit	C39SSX0	7-6
	Transmit	C39SSX1	7-6
Code 39 Check Char.	*No Check Char.	C39CK20	7-7
	Validate, But Don't Transmit	C39CK21	7-7
	Validate, and Transmit	C39CK22	7-7
Code 39 Message Length	Minimum (0 - 48) *0	C39MIN##	7-7
	Maximum (0 - 48) *48	C39MAX##	7-7
Code 39 Append	*Off	C39APP0	7-8
	On	C39APP1	7-8
Base 32	*Off	C39B320	7-8
	On	C39B321	7-8
Code 39 Full ASCII	*Off	C39ASC0	7-9
	On	C39ASC1	7-9
Interleaved 2 of 5	Default All Interleaved 2 of 5 Settings	I25DFT	7-10
Interleaved 2 of 5	Off	I25ENA0	7-10
	*On	I25ENA1	7-10



<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
Interleaved 2 of 5 Check Digit	*No Check Char.	I25CK20	7-10
	Validate, But Don't Transmit	I25CK21	7-10
	Validate, and Transmit	I25CK22	7-10
Interleaved 2 of 5 Message Length	Minimum (2-80) *4	I25MIN##	7-11
	Maximum (2-80) *80	I25MAX##	7-11
Interleaved 2 of 5 Strict Decoding	*Off	I25STR0	7-11
	On	I25STR1	7-11
Code 93	Default All Code 93 Settings	C93DFT	7-12
Code 93	Off	C93ENA0	7-12
	*On	C93ENA1	7-12
Code 93 Message Length	Minimum (0-80) *0	C93MIN##	7-12
	Maximum (0-80) *80	C93MAX##	7-12
Code 2 of 5	Default All Code 2 of 5 Settings	R25DFT	7-13
Code 2 of 5	Off	R25ENA0	7-13
	*On	R25ENA1	7-13
Code 2 of 5 Message Length	Minimum (1 - 48) *4	R25MIN##	7-13
	Maximum (1 - 48) *48	R25MAX##	7-13
IATA Code 2 of 5	Default All IATA Code 2 of 5 Settings	A25DFT	7-13
IATA Code 2 of 5	Off	A25ENA0	7-14
	*On	A25ENA1	7-14
IATA Code 2 of 5 Message Length	Minimum (1 - 48) *4	A25MIN##	7-14
	Maximum (1 - 48) *48	A25MAX##	7-14
Matrix 2 of 5	Default All Matrix 2 of 5 Settings	X25DFT	7-14
Matrix 2 of 5	Off	X25ENA0	7-15
	*On	X25ENA1	7-15
Matrix 2 of 5 Message Length	Minimum (1 - 80) *4	X25MIN##	7-15
	Maximum (1 - 80) *80	X25MAX##	7-15
Code 11	Default All Code 11 Settings	C11DFT	7-16

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
Code 11	Off	C11ENA0	7-16
	*On	C11ENA1	7-16
Code 11 Check Digits Required	1 Check Digit	C11CK20	7-16
	*2 Check Digits	C11CK21	7-16
Code 11 Message Length	Minimum (1 - 80) *4	C11MIN##	7-17
	Maximum (1 - 80) *80	C11MAX##	7-17
Code 128	Default All Code 128 Settings	128DFT	7-18
Code 128	Off	128ENA0	7-18
	*On	128ENA1	7-18
<GS> Substitution	*Off	128SGS0	7-18
	On	128SGS1	7-18
Code 128 Message Length	Minimum (0 - 80) *0	128MIN##	7-19
	Maximum (0 - 80) *80	128MAX##	7-19
Telepen	Default All Telepen Settings	TELDFT	7-19
Telepen	Off	TELENA0	7-20
	*On	TELENA1	7-20
Telepen Output	*AIM Telepen Output	TELOLD0	7-20
	Original Telepen Output	TELOLD1	7-20
Telepen Message Length	Minimum (1 - 60) *1	TELMIN##	7-20
	Maximum (1 - 60) *60	TELMAX##	7-20
UPC A	Default All UPC A Settings	UPADFT	7-21
UPC A	Off	UPAENA0	7-21
	*On	UPAENA1	7-21
UPC A Check Digit	Off	UPACKX0	7-21
	*On	UPACKX1	7-21
UPC A Number System	Off	UPANSX0	7-21
	*On	UPANSX1	7-21
UPC A 2 Digit Addenda	*Off	UPAAD20	7-22
	On	UPAAD21	7-22
UPC A 5 Digit Addenda	*Off	UPAAD50	7-22
	On	UPAAD51	7-22

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
UPC A Addenda Required	*Off	UPAARQ0	<a href="#">7-22</a>
	On	UPAARQ1	<a href="#">7-22</a>
UPC A Addenda Separator	Off	UPAADS0	<a href="#">7-23</a>
	*On	UPAADS1	<a href="#">7-23</a>
UPC Strict Decoding	*Off	UPCSTR0	<a href="#">7-23</a>
	On	UPCSTR1	<a href="#">7-23</a>
UPC E	Default All UPC E Settings	UPEDFT	<a href="#">7-24</a>
UPC E0	Off	UPEEN00	<a href="#">7-24</a>
	*On	UPEEN01	<a href="#">7-24</a>
UPC E1	*Off	UPEEN10	<a href="#">7-24</a>
	On	UPEEN11	<a href="#">7-24</a>
UPC E Expand	*Off	UPEEXP0	<a href="#">7-24</a>
	On	UPEEXP1	<a href="#">7-24</a>
UPC E Check Digit	Off	UPECKX0	<a href="#">7-25</a>
	*On	UPECKX1	<a href="#">7-25</a>
UPC E Number System	Off	UPENSX0	<a href="#">7-25</a>
	*On	UPENSX1	<a href="#">7-25</a>
UPC E 2 Digit Addenda	*Off	UPEAD20	<a href="#">7-26</a>
	On	UPEAD21	<a href="#">7-26</a>
UPC E 5 Digit Addenda	*Off	UPEAD50	<a href="#">7-26</a>
	On	UPEAD51	<a href="#">7-26</a>
UPC E Addenda Required	*Off	UPEARQ0	<a href="#">7-26</a>
	On	UPEARQ1	<a href="#">7-26</a>
UPC E Addenda Separator	Off	UPEADS0	<a href="#">7-27</a>
	*On	UPEADS1	<a href="#">7-27</a>
EAN/JAN 13	Default All EAN/ JAN 13 Settings	E13DFT	<a href="#">7-28</a>
EAN/JAN 13	Off	E13ENA0	<a href="#">7-28</a>
	*On	E13ENA1	<a href="#">7-28</a>
EAN/JAN 13 Check Digit	Off	E13CKX0	<a href="#">7-28</a>
	*On	E13CKX1	<a href="#">7-28</a>
EAN/JAN 13 2 Digit Addenda	*Off	E13AD20	<a href="#">7-29</a>
	On	E13AD21	<a href="#">7-29</a>

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
EAN/JAN 13 5 Digit Addenda	*Off	E13AD50	7-29
	On	E13AD51	7-29
EAN/JAN 13 Addenda Required	*Off	E13ARQ0	7-29
	On	E13ARQ1	7-29
EAN/JAN 13 Addenda Separator	Off	E13ADS0	7-30
	*On	E13ADS1	7-30
ISBN Enable	*Off	E13ISB0	7-30
	On	E13ISB1	7-30
EAN/JAN 8	Default All EAN/ JAN 8 Settings	EA8DFT	7-31
EAN/JAN 8	Off	EA8ENA0	7-31
	*On	EA8ENA1	7-31
EAN/JAN 8 Check Digit	Off	EA8CKX0	7-31
	*On	EA8CKX1	7-31
EAN/JAN 8 2 Digit Addenda	*Off	EA8AD20	7-32
	On	EA8AD21	7-32
EAN/JAN 8 5 Digit Addenda	*Off	EA8AD50	7-32
	On	EA8AD51	7-32
EAN/JAN 8 Addenda Required	*Off	EA8ARQ0	7-32
	On	EA8ARQ1	7-32
EAN/JAN 8 Addenda Separator	Off	EA8ADS0	7-33
	*On	EA8ADS1	7-33
MSI	Default All MSI Settings	MSIDFT	7-34
MSI	*Off	MSIENA0	7-34
	On	MSIENA1	7-34
MSI Check Character	*Validate Type 10, but Don't Transmit	MSICHK0	7-34
	Validate Type 10 and Transmit	MSICHK1	7-34
	Validate Type 11, but Don't Transmit	MSICHK2	7-34
	Validate Type 11 and Transmit	MSICHK3	7-34
MSI Message Length	Minimum (4 - 48) *4	MSIMIN##	7-34
	Maximum (4 - 48) *48	MSIMAX##	7-34

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
Plessey	Default All Plessey Settings	PLSDFT	<a href="#">7-36</a>
Plessey	*Off	PLSENA0	<a href="#">7-36</a>
	On	PLSENA1	<a href="#">7-36</a>
Plessey Message Length	Minimum (4 - 48) *4	PLSMIN##	<a href="#">7-36</a>
	Maximum (4 - 48) *48	PLSMAX##	<a href="#">7-36</a>
RSS-14	Default All RSS-14 Settings	RSSDFT	<a href="#">7-37</a>
RSS-14	*Off	RSSENA0	<a href="#">7-37</a>
	On	RSSENA1	<a href="#">7-37</a>
RSS Limited	Default All RSS-14 Limited Settings	RSLDFT	<a href="#">7-37</a>
RSS Limited	*Off	RSLENA0	<a href="#">7-37</a>
	On	RSLENA1	<a href="#">7-37</a>
RSS Expanded	Default All RSS-14 Expanded Settings	RSEDFT	<a href="#">7-38</a>
RSS Expanded	*Off	RSEENA0	<a href="#">7-38</a>
	On	RSEENA1	<a href="#">7-38</a>
RSS Expanded Msg. Length	Minimum (4 - 74) *4	RSEMIN##	<a href="#">7-38</a>
	Maximum (4 - 74) *74	RSEMAX##	<a href="#">7-38</a>
China Post Code	Default All China Post Code Settings	CPCDFT	<a href="#">7-39</a>
China Post Code	*Off	CPCENA0	<a href="#">7-39</a>
	On	CPCENA1	<a href="#">7-39</a>
China Post Code Msg. Length	Minimum (2 - 80) *4	CPCMIN##	<a href="#">7-39</a>
	Maximum (2 - 80) *80	CPCMAX##	<a href="#">7-39</a>
PDF417	Default All PDF417 Settings	PDFDFT	<a href="#">7-40</a>
PDF417	Off	PDFENA0	<a href="#">7-40</a>
	*On	PDFENA1	<a href="#">7-40</a>
PDF417 Message Length	Minimum (1-2750) *1	PDFMIN##	<a href="#">7-40</a>
	Maximum (1-2750) *2750	PDFMAX##	<a href="#">7-40</a>
Show GLI Blocks	*Off	PDFGLI0	<a href="#">7-41</a>
	On	PDFGLI1	<a href="#">7-41</a>
Scan Diagnostics	*Off	PDFDIA0	<a href="#">7-41</a>
	On	PDFDIA1	<a href="#">7-41</a>

<b>Selection</b>	<b>Setting</b> <i>* Indicates default</i>	<b>Serial Command</b> <i># Indicates a numeric entry</i>	<b>Page</b>
PDF Learn Mode	*Off	PDFLRN0	7-42
	On	PDFLRN1	7-42
MicroPDF417	Default All MicroPDF417 Settings	MPDDFT	7-43
MicroPDF417	*Off	MPDENA0	7-43
	On	MPDENA1	7-43
MicroPDF417 Message Length	Minimum (1-366) *1	MPDMIN##	7-43
	Maximum (1-366) *366	MPDMAX##	7-43
EAN•UCC Composite Symbology	Default All EAN•UCC Composite Symbology Settings	COMDFT	7-44
EAN•UCC Composite Symbology	*Off	COMENA0	7-44
	On	COMENA1	7-44
Enable UPC/EAN Version	*Off	COMUPC0	7-44
	On	COMUPC1	7-44
EAN•UCC Composite Symbology Message Length	Minimum (1-2435) *1	COMMIN##	7-45
	Maximum (1-2435) *2435	COMMAX##	7-45

## IT3800 Product Specifications

<i>Parameter</i>	<i>Specification</i>
Dimensions:	
Height	6.0 inches (15.2 cm)
Length	5.3 inches (13.5 cm)
Weight	6.3 ounces ( 179.2 g)
Width	3.1 inches ( 7.9 cm)
Light Source	630 nm visible red LED
Scan Rate	Programmable to 270 scans per second
Skew Angle	±30 degrees
Pitch Angle	±15 degrees
Horizontal Velocity	2 inches (12.7 cm) per second
Minimum Reflectance Difference	30% - LR/HD, 40% - PDF
Decode Rate	270 decodes per second
Power Requirements	
-12, -13, -14 Models	5VDC ±10% at scanner
-11, -15 Models	5-12VDC ±10% at scanner
Current Draw:	<u>Scanning</u> <u>Standby</u> <u>Inrush</u> <u>Low Power</u>
-11 Model @5Vdc	400mA    200mA    550mA    -----
-11 Model @12Vdc	150mA    100mA    250mA    -----
-12 Model	275mA    125mA    300mA    30mA
-13 Model	275mA    125mA    250mA    60µA
-15 Model with USB Interface	500mA    265mA    1.2A    -----
Temperature Ranges:	
Operating	32° F to +122° F (0° C to +50° C)
Storage	-4° F to +140° F (-20° C to +60° C)
Humidity	0 to 95% non-condensing
Mechanical Shock	Operational after 25 drops from 5 feet (1.53 m) to concrete
Vibration	Withstands 5G peak from 20 to 300 Hz
ESD Sensitivity	15 kV to any external surface

Agency Compliance	FCC Class B, CE EMC Class B, CE Low Voltage Directive, EN60825-1, IEC60825-1 LED Safety: Class 1, UL, cUL, TÜV Certified to EN60950, C-Tic
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## *IT3900 Product Specifications*

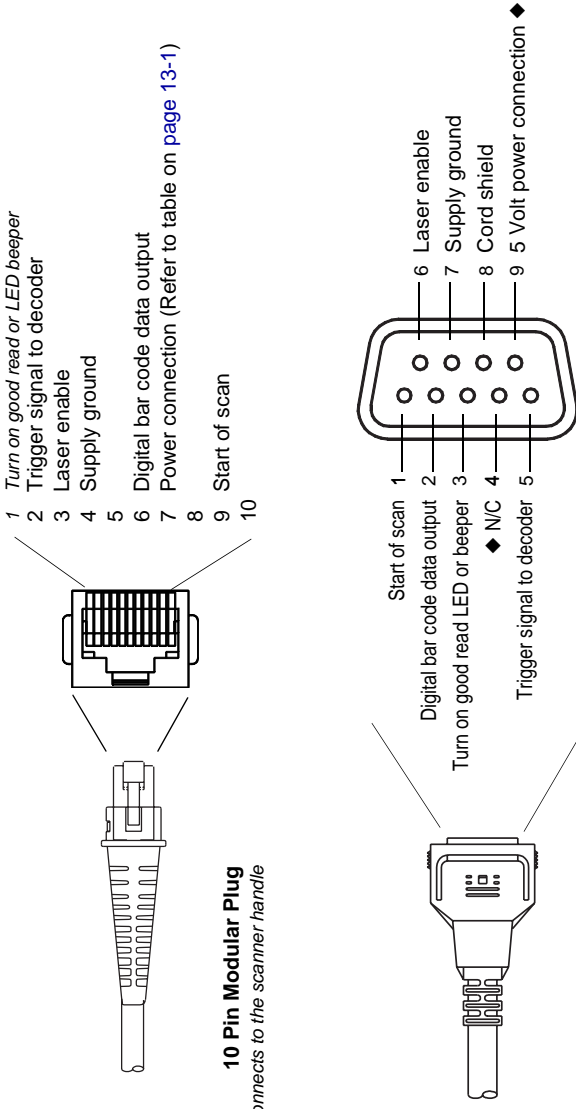
<i>Parameter</i>	<i>Specification</i>
Dimensions:	
Height	1.5 inches (3.8 cm)
Length	4.7 inches (11.9 cm)
Width	3.1 inches ( 7.9 cm)
Light Source	630 nm visible red LED
Scan Rate	Programmable to 270 scans per second
Skew Angle	±30 degrees
Pitch Angle	±15 degrees
Horizontal Velocity	2 inches (12.7 cm) per second
Minimum Reflectance Difference	30% (3900 Linear), 40% (3900PDF)
Decode Rate	270 decodes per second
Power Requirements	5 VDC ±10% at scanner
Current Draw	<u>Scanning</u> <u>Standby</u> <u>Low Power</u>
@270 s/s	275 mA   125 mA   30 mA
@67 s/s	150 mA   125 mA   30 mA
Temperature Ranges:	
Operating	32° to +122° F (0° to +50° C)
Storage	-4° to +140° F (-20° to +60° C)
Humidity	0 to 95% non-condensing
Mechanical Shock	Operational after 5 drops from 5 feet (1.53 m) to concrete
Vibration	Withstands 5G peak from 20 to 300 Hz
ESD Sensitivity	15 kV to any external surface
Agency Compliance	FCC Class B, CE EMC Class B, CE Low Voltage Directive, IEC60825-1 LED Safety: Class 1, UL, cUL listed, TÜV



## Standard Cable Pinouts

### Laser Output Only (Laser Compatible Bar Image)

Conventional laser data format is provided at the modular connector in the scanner handle. The interface cable is terminated with a 10 pin modular plug, and a 9 pin Type D (squeeze to release) connector that is compatible with all Hand Held Products terminals.



♦ Pins 4 and 9 are populated depending on power supply voltage option.  
 Some decoders may have +12V on pins 4 or 9. **Connect to +5VDC ONLY!**

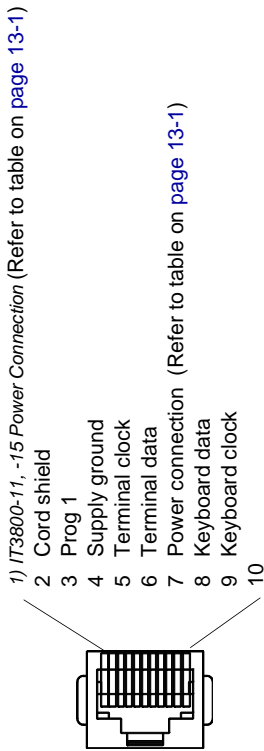
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## Standard Cable Pinouts

### Keyboard Wedge

Decoded output data format provided at 10 pin RJ41 modular connector (in scanner handle).

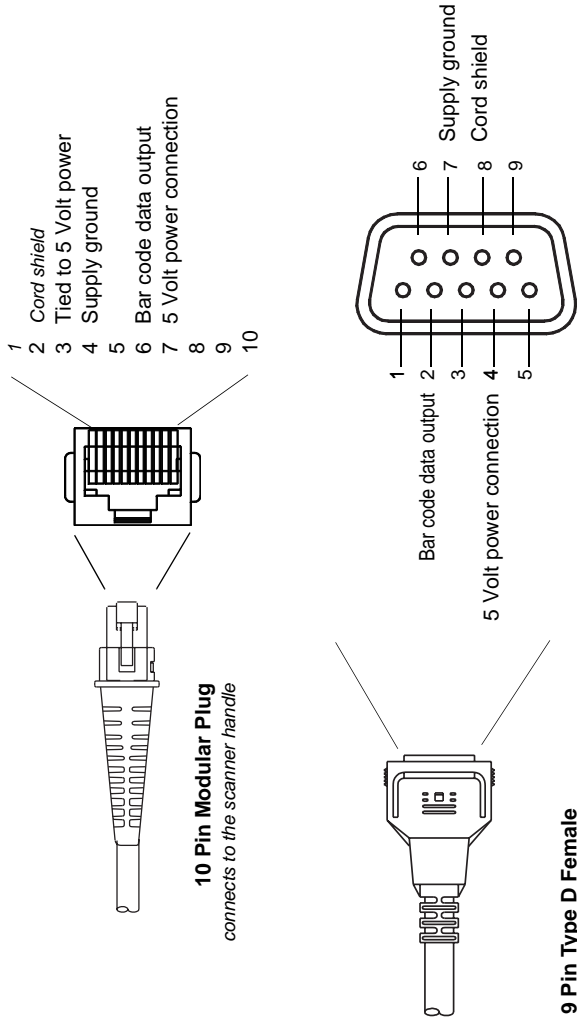
**10 Pin RJ41 Modular Plug**  
*connects to the scanner handle*



# Standard Cable Pinouts

## Wand Emulation

Decoded output data format provided at 10 pin RJ41 modular connector (in scanner handle).



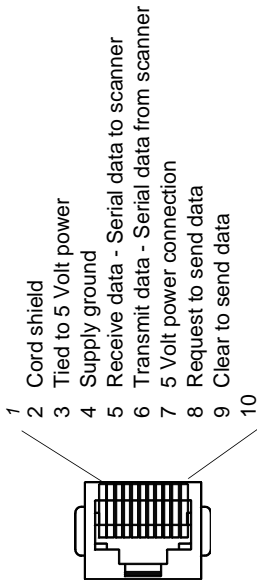
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## Standard Cable Pinouts (Primary Interface Cables)

### Serial Output

Decoded output data format provided at 10 pin RJ41 modular connector (in scanner handle).

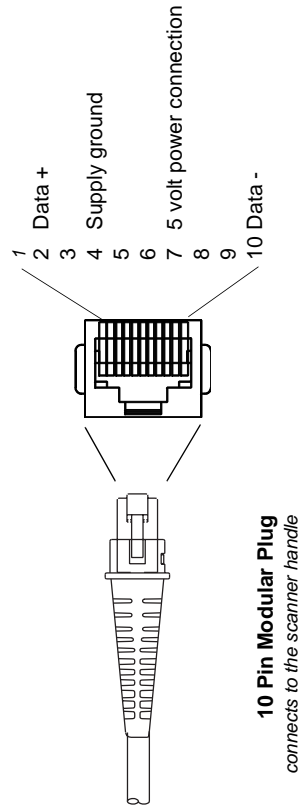
**10 Pin RJ41 Modular Plug**  
*connects to the scanner handle*



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## *Standard Cable Pinouts*

### *USB*





## *Repairs*

Repairs and/or upgrades are not to be performed on this product. These services are to be performed only by an authorized service center. See "Customer Support" on page 15-1 for further information.

## *Maintenance*

The IT3800/3900 provides reliable and efficient operation with a minimum of care. Although specific maintenance is not required, the following periodic checks ensure dependable scanner operation:

### *Cleaning the Scanner's Window*

Reading performance may degrade if the scanner's window is not clean. If the window is visibly dirty, or if the scanner isn't operating well, clean the window with a soft cloth or facial tissue dampened with water (or a mild detergent- water solution). If a detergent solution is used, rinse with a clean tissue dampened with water only.

The scanner's housing may also be cleaned the same way.



#### **Caution:**

**Do not submerge the scanner in water. The scanner's housing is not water-tight.**

**Do not use abrasive wipers or tissues on the scanner's window - abrasive wipers may scratch the window.**

**Never use solvents (alcohol or acetone) on the housing or window - solvents may damage the finish or the window.**

### *Inspecting Cords and Connectors*

Inspect the scanner's interface cable and connector for wear or other signs of damage. A badly worn cable or damaged connector may interfere with scanner operation. Contact your Hand Held Products distributor for information about cable replacement. Cable replacement instructions are on [page 14-2](#).

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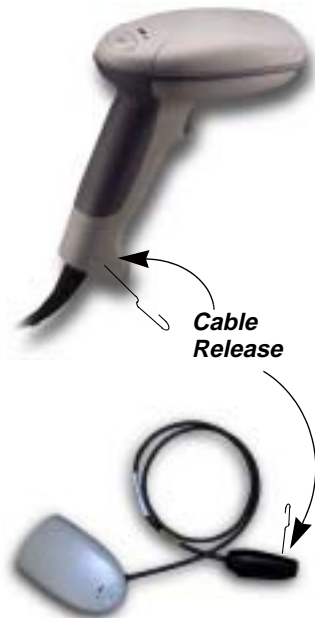
## Replacing the Interface Cable

The standard interface cable is attached to the scanner with an 10-pin modular connector. When properly seated, the connector is held in the IT3800 scanner's handle by a flexible retention tab. The IT3900 connector is located in the pod at the end of the IT3900 cable. The interface cable is designed to be field replaceable.

- Order replacement cables from Hand Held Products or from an authorized distributor.
- When ordering a replacement cable, specify the cable part number of the original interface cable.

### To Replace the Interface Cable:

1. Turn the power to the host system OFF.
2. Disconnect the scanner's cable from the terminal or computer.
3. Locate the small hole on the side of the scanner's handle (IT3800), or on the underside of the connector pod (IT3900). This is the cable release.
4. Straighten one end of a paper clip.
5. Insert the end of the paper clip into the small hole and press in. This depresses the retention tab, releasing the connector. Pull the connector out while maintaining pressure on the paper clip, then remove the paper clip.
6. Replace with the new cable. Insert the connector into the opening and press firmly. The connector is keyed to go in only one way, and will click into place.



## Troubleshooting

The scanner automatically performs self-tests whenever you turn it on. If your scanner is not functioning properly, review the following Troubleshooting Guide to try to isolate the problem.

*Is the power on? Is the red illumination beam on?*

If the red illumination beam isn't illuminated, check that:

1. The cable is connected properly.



- 
2. The host system power is on (if external power isn't used).
  3. The trigger works.

*Is the scanner having trouble reading your symbols?*

If the scanner isn't reading symbols well, check that the symbols:

1. Aren't smeared, rough, scratched, or exhibiting voids.
2. Aren't coated with frost or water droplets on the surface.
3. Are enabled in the scanner or in the decoder to which the scanner connects.

*Is the bar code displayed but not entered?*

The bar code is displayed on the host device correctly, but you still have to press a key to enter it (the Enter/Return key or the Tab key, for example).

You need to program a suffix. Programming a suffix enables the scanner to output the bar code data plus the key you need (such as "CR") to enter the data into your application. Refer to "Prefix/Suffix Overview" on page 4-1 for further information.

*Does the scanner read the bar code incorrectly?*

If the scanner reads a bar code, but the data is not displayed correctly on the host screen:

1. The scanner may not be programmed for the appropriate terminal interface. For example, you scan "12345" and the host displays "@es%."

Reprogram the scanner with the correct Plug and Play or Terminal selection bar code. See [Chapter 1](#) and [Chapter 2](#).

2. The scanner may not be programmed to output your bar code data properly. For example, you scan "12345" and the host displays "A12345B."

Reprogram the scanner with the proper symbology selections. See [Chapter 7](#).

*The scanner won't read your bar code at all.*

1. Scan the sample bar codes in the back of this manual. If the scanner reads the sample bar codes, check that your bar code is readable. Verify that your bar code symbology is enabled (see [Chapter 7](#)).
2. If the scanner still can't read the sample bar codes, scan "All Symbologies" on page 7-1.

If you aren't sure what programming options have been set in the scanner, or if you want the factory default settings restored, scan "Factory Default Settings" on page 12-4.



## ***Product Service and Repair***

Hand Held Products provides service for all its products through service centers throughout the world. To obtain warranty or non-warranty service, return the unit to Hand Held Products (postage paid) with a copy of the dated purchase record attached. Contact the appropriate location below to obtain a Return Material Authorization number (RMA #) before returning the product.

### **North America**

Hand Held Products Corporate Offices  
Telephone: (800) 782-4263, Option 3  
Fax: (704) 566-6015  
*E-mail: [naservice@handheld.com](mailto:naservice@handheld.com)*

### **America Latina**

Hand Held Products America Latina  
Teléfono: (239) 263-7600  
Fax: (239) 263-9689  
*E-mail: [laservice@handheld.com](mailto:laservice@handheld.com)*

### **Brazil**

Hand Held Products Brazil  
Telephone: +55 (21) 2176-0250  
Fax: +55 (21) 2176-0249  
*E-mail: [suporte@handheld.com](mailto:suporte@handheld.com)*

### **Europe, Middle East, and Africa**

Hand Held Products Europe  
Telephone: + 31 (0) 40 29 01 633  
Fax: + 31 (0) 40 2901631  
*E-mail: [euservice@handheld.com](mailto:euservice@handheld.com)*

### **Asia Pacific**

Hand Held Products Asia/Pacific  
Telephone: +852-2511-3050  
Fax: +852-2511-3557  
*E-mail: [apservice@handheld.com](mailto:apservice@handheld.com)*

### **Japan**

Hand Held Products Japan  
Telephone: +81-3-5770-6312  
Fax: +81-3-5770-6313  
*E-mail: [apservice@handheld.com](mailto:apservice@handheld.com)*

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## ***Online Product Service and Repair Assistance***

You can also access product service and repair assistance online at [www.handheld.com](http://www.handheld.com).

## ***Technical Assistance***

If you need assistance installing or troubleshooting your scanner, please call your Distributor or the nearest Hand Held Products technical support office:

### **North America/Canada:**

Telephone: (800) 782-4263, option 4 (8 a.m. to 6 p.m. EST)

Fax number: (315) 685-4960

E-mail: [natechsupport@handheld.com](mailto:natechsupport@handheld.com)

### **Europe, Middle East, and Africa:**

Telephone-

European Ofc: Int+31 (0) 40 29 01 600

U.K. Ofc: Int+44 1925 240055

E-mail: [eutechsupport@handheld.com](mailto:eutechsupport@handheld.com)

### **Asia Pacific:**

Telephone: Int+852-3188-3485 or 2511-3050

E-mail: [aptechsupport@handheld.com](mailto:aptechsupport@handheld.com)

### **America Latina:**

Teléfono: (704) 998-3998, opción 8

E-mail: [latechsupport@handheld.com](mailto:latechsupport@handheld.com)

## ***Online Technical Assistance***

You can also access technical assistance online at [www.handheld.com](http://www.handheld.com).

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## *Limited Warranty*

Hand Held Products, Inc. ("Hand Held Products") warrants its products to be free from defects in materials and workmanship and to conform to Hand Held Products' published specifications applicable to the products purchased at the time of shipment. This warranty does not cover any Hand Held Products product which is (i) improperly installed or used; (ii) damaged by accident or negligence, including failure to follow the proper maintenance, service, and cleaning schedule; or (iii) damaged as a result of (A) modification or alteration by the purchaser or other party, (B) excessive voltage or current supplied to or drawn from the interface connections, (C) static electricity or electro-static discharge, (D) operation under conditions beyond the specified operating parameters, or (E) repair or service of the product by anyone other than Hand Held Products or its authorized representatives.

This warranty shall extend from the time of shipment for the duration published by Hand Held Products for the product at the time of purchase ("Warranty Period"). Any defective product must be returned (at purchaser's expense) during the Warranty Period to Hand Held Products' factory or authorized service center for inspection. No product will be accepted by Hand Held Products without a Return Materials Authorization, which may be obtained by contacting Hand Held Products. In the event that the product is returned to Hand Held Products or its authorized service center within the Warranty Period and Hand Held Products determines to its satisfaction that the product is defective due to defects in materials or workmanship, Hand Held Products, at its sole option, will either repair or replace the product without charge, except for return shipping to Hand Held Products.

EXCEPT AS MAY BE OTHERWISE PROVIDED BY APPLICABLE LAW, THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER COVENANTS OR WARRANTIES, EITHER EXPRESSED OR IMPLIED, ORAL OR WRITTEN, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

HAND HELD PRODUCTS' RESPONSIBILITY AND PURCHASER'S EXCLUSIVE REMEDY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT. IN NO EVENT SHALL HAND HELD PRODUCTS BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, AND, IN NO EVENT, SHALL ANY LIABILITY OF HAND HELD PRODUCTS ARISING IN CONNECTION WITH ANY PRODUCT SOLD HEREUNDER (WHETHER SUCH LIABILITY ARISES FROM A CLAIM BASED ON CONTRACT, WARRANTY, TORT, OR OTHERWISE) EXCEED THE ACTUAL AMOUNT PAID TO HAND HELD PRODUCTS FOR THE PRODUCT. THESE LIMITATIONS ON LIABILITY SHALL REMAIN IN FULL FORCE AND EFFECT EVEN WHEN HAND HELD PRODUCTS MAY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH INJURIES, LOSSES, OR DAMAGES. SOME STATES, PROVINCES, OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

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All provisions of this Limited Warranty are separate and severable, which means that if any provision is held invalid and unenforceable, such determination shall not affect the validity of enforceability of the other provisions hereof. Use of any peripherals not manufactured/sold by Hand Held Products voids the warranty. This includes but is not limited to: cables, power supplies, cradles, and docking stations. Hand Held Products, Inc. extends these warranties only to the first end-users of the products. These warranties are nontransferable.

The limited duration of the warranty for the IT3800/3900 is for five (5) years.



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# Sample Symbols

**UPC A**



0 123456 7890

**Interleaved 2 of 5**



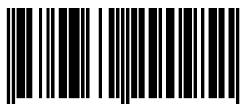
1234567890

**Code 128**



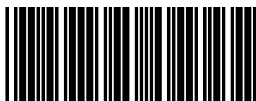
Code 128

**EAN 13**



9 780330 290951

**Code 39**



BC321

**Codabar**



A13579B

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# Sample Symbols

**PDF417**



*PDF417 Test Message*

**MicroPDF417**



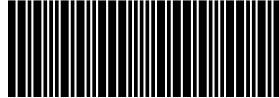
*MicroPDF417 Test Message*

**Code 93**



*123456-9\$*

**Code 2 of 5**



*123456*

**Matrix 2 of 5**



*6543210*

**RSS-14**



*(01)00123456789012*

**EAN•UCC Composite  
Symbology with RSS Limited**



*(01)12345678901231(10)123456789(11)001205(3202)001234*

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---

# *Programming Chart*



0



2



4



6



8



1



3



5



7



9

---

# *Programming Chart*



A



C



E



Save



B



D



F



Discard

**Hand Held Products, Inc.**

700 Visions Drive

P.O. Box 208

Skaneateles Falls, NY 13153-0208